

# Pet insurance from Nationwide<sup>®</sup>

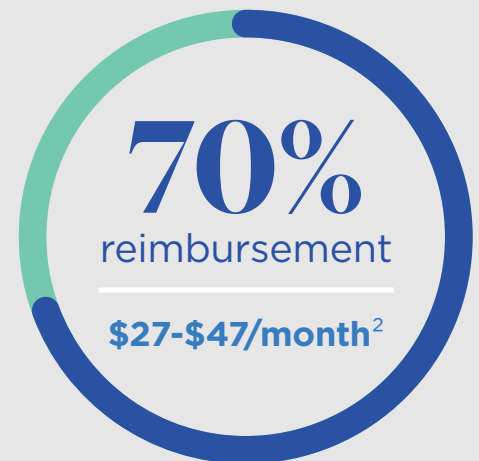
With two budget-friendly options, there's never been a better time to protect your pet.



## Our popular My Pet Protection<sup>®</sup> pet insurance plans now feature more choices and more flexibility

- ✓ **Get cash back on eligible vet bills:** Choose your reimbursement level of 50% or 70%<sup>1</sup>
- ✓ **Available exclusively for employees:** Plans with preferred pricing only offered through your company
- ✓ **Use any vet, anywhere:** No networks, no pre-approvals

## Choose your level of coverage with My Pet Protection<sup>®</sup>



### How to use your pet insurance plan

- 1 Visit any vet, anywhere.
- 2 Submit claim.
- 3 Get reimbursed.



Get a fast, no-obligation quote today at [PetsNationwide.com](https://www.PetsNationwide.com)

<sup>1</sup>Some exclusions may apply. Certain coverages may be subject to pre-existing exclusion. See policy documents for a complete list of exclusions. Reimbursement options may not be available in all states.

<sup>2</sup>Starting prices indicated. Final cost varies according to plan, species and ZIP code.

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**Nationwide<sup>®</sup>**



# Avian & Exotic Pet Plan

Available only from Nationwide®



## Affordable medical coverage for your bird or exotic pet.

Choose 50% or 70% reimbursement. Coverage includes medical treatments and surgeries for accidents, illnesses and diseases, including cancer.\*

### This plan covers:



- |                    |                  |
|--------------------|------------------|
| <b>Amphibians</b>  | <b>Iguanas</b>   |
| <b>Birds</b>       | <b>Lizards</b>   |
| <b>Chameleons</b>  | <b>Mice</b>      |
| <b>Chinchillas</b> | <b>Rats</b>      |
| <b>Ferrets</b>     | <b>Rabbits</b>   |
| <b>Geckos</b>      | <b>Snakes</b>    |
| <b>Gerbils</b>     | <b>Tortoises</b> |
| <b>Guinea pigs</b> | <b>Turtles</b>   |
| <b>Hamsters</b>    |                  |

For more information, call **877-738-7874**

\*Some exclusions may apply. Certain coverages may be subject to pre-existing exclusion. See policy documents for a complete list of exclusions. Plans may not be available in all states. Policy eligibility may vary. Some species of avian and exotic pets are not eligible for coverage. Plans feature a \$250 annual deductible and have a maximum annual benefit of \$7,500.

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# Nationwide<sup>®</sup>

## Pet Rx Express<sup>SM</sup> FAQs

Nationwide and Walmart have joined forces to help families with pets save time and money when filling their pet prescription medications at any of Walmart's 4,700 pharmacies across the country.

Read the entire announcement [here](#).

### Who is eligible for Nationwide Pet Rx Express?

This optional program is available to all Nationwide pet insurance members with active plans for dogs, cats, birds or exotic pets. Members can take advantage of Walmart's low prices for prescriptions and enjoy the convenience of having the pharmacy submit claims directly to Nationwide on their behalf.

### Is there an additional charge for Nationwide Pet Rx Express?

There is no cost to sign up for and use Nationwide Pet Rx Express.

### How do members use Nationwide Pet Rx Express?

Using Nationwide Pet Rx Express is simple and convenient.

1. Nationwide pet insurance members can sign up at [my.petinsurance.com](https://my.petinsurance.com).
2. After allowing 24 hours from sign-up, members can bring their pet prescriptions to any in-store Walmart pharmacy.
3. At checkout, members provide their pet insurance information and pay for the prescription.

Walmart pharmacy will automatically submit claims to Nationwide for processing, and members will be reimbursed for eligible expenses.\*

### If enrolled in Nationwide Pet Rx Express, can members still fill prescriptions at their vet office or other pharmacies?

Yes. Members can fill prescriptions at any pharmacy or veterinarian and then submit a traditional claim.

### What pet medications are available through Walmart pharmacy?

In-store Walmart pharmacies carry many of the same pet medications found in most veterinary offices. Members may want to call ahead to make sure their preferred Walmart location carries their specific medication.

### Is prescription pet food included?

Prescription diets are not included in this program, only prescription medications.

### Does Nationwide Pet Rx Express cover medications for pre-existing conditions?

Unfortunately, no. Like all pet insurers, Nationwide does not cover pre-existing conditions.

### Is a prescription required to get pet medications through Walmart pharmacy?

Walmart pharmacies may offer over-the-counter medications that do not require a prescription. However, a valid prescription from a veterinarian is required for the medication to be eligible for coverage under a Nationwide pet insurance plan.

### How does the Nationwide claim process work for prescriptions filled through Walmart?

When filling a pet prescription at an in-store Walmart pharmacy, members simply provide their digital Nationwide pet insurance ID card to receive preferred pricing and have claims submitted on their behalf.

### Where can members find their pet insurance information?

After signing up for Nationwide Pet Rx Express, members will receive an email with instructions on where to find their digital pet insurance ID card, which can be viewed and downloaded at [my.petinsurance.com](https://my.petinsurance.com).

### Can a vet call in a prescription to Walmart?

Yes. Veterinarians can call in prescriptions, just like they currently do. Once the pharmacy receives the prescription and the member's eligibility is verified, the prescription will be filled, and the claim submitted.

\*Reimbursement or co-insurance is based on coverage detailed in policy. See Nationwide Pet Rx Express Terms of Service. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions.

Products underwritten by Veterinary Pet Insurance Company (CA), Columbus, OH, an A.M. Best A+ rated company (2020); National Casualty Company (all other states), Columbus, OH, an A.M. Best A+ rated company (2020). Agency of Record: DVM Insurance Agency. All are subsidiaries of Nationwide Mutual Insurance Company. Subject to underwriting guidelines, review and approval. Products and discounts not available to all persons in all states. Insurance terms, definitions and explanations are intended for informational purposes only and do not in any way replace or modify the definitions and information contained in individual insurance contracts, policies or declaration pages, which are controlling. Nationwide, the Nationwide N and Eagle, and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company. Third party marks are the property of their respective owners. ©2021 Nationwide. 21GRP8042



# EMPLOYEE FAQ

## Do I need to re-enroll for this benefit every year?

No. Once enrolled, the policy will renew automatically each year.

## How can I make changes to my policy?

You can make changes to your policy during your policy renewal period. All changes are subject to underwriting approval.

## When is the policy renewal period?

The renewal period starts 60 days before the policy's current 12-month term expires. The policy's effective date and expiration date can be found on the Declarations Page, which is included with the policy packet that is mailed to you at each new term.

## What happens to my pet insurance policy if I am no longer with the company?

You will be notified and asked to update billing information in order to keep the policy active.

## Will pre-existing conditions be covered?

Unfortunately, no. Like all pet insurers, we don't cover pre-existing conditions on any of our plans.

## Can I still use my vet?

Absolutely. You're free to visit any licensed veterinarian, anywhere in the world—even specialists and emergency providers.

## If I have a pet other than a dog or cat, can I enroll?

Yes! If you want coverage for your bird, rabbit, reptile or other exotic pet, you'll find it only with Nationwide.

To enroll in the Avian & Exotic Pet Plan, please call 877-738-7874.

## What is *vet*helpline® and how does it work?

Veterinary professionals are available 24/7 through *vet*helpline, a service provided exclusively for Nationwide pet insurance members. You can get live help with any pet health concern, including identifying urgent care needs. Please note, a *vet*helpline consultation is not a substitute for a visit to your primary veterinarian.

## How do I file a claim?

It's easy. Simply pay your vet bill and then send us a claim for reimbursement via mail, email or online.

**Mail:** Nationwide Claims Dept., P. O. Box 2344, Brea, CA 92822-2344

**Email:** [submitmyclaim@petinsurance.com](mailto:submitmyclaim@petinsurance.com)

**Online:** Submit claims through your Nationwide Pet Account Access page at [my.petinsurance.com](http://my.petinsurance.com). Please allow 48 hours from the time you submit your claim for it to appear online.

Get a quote at **[PetsNationwide.com](http://PetsNationwide.com)** • **877-738-7874**