

2024 BENEFIT PROVIDERS



Medical

Blue Cross Blue Shield
1.800.521.2227
www.bcbstx.com
Mobile App: BCBSTX

Kaiser Permanente (CA only)
1.800.464.4000
www.kp.org
Mobile App: Kaiser Permanente

**Benefits Value Advisor
with Member Rewards**
(BCBS Plans)
1.800.521.2227
www.bcbstx.com

Prescription Drug Plan

Blue Cross Blue Shield Plans

Retail: BCBS
1.800.521.2227
www.bcbstx.com

Specialty: Payer Matrix
1.877.305.6202
www.payermatrix.com

Specialty: Accredo
1.833.721.1619
www.accredo.com

Mail Order: Express Scripts
1.833.715.0942
www.express-scripts.com/rx

Pharmacy Advocate

Tria Health
1.888.799.8742
www.triahealth.com

Telemedicine

(BCBS Plans)
MDLive
1.866.680.8646
www.mdlive.com/bcbstx
Mobile App: MDLIVE

Wellness Program

Navigate Wellbeing Solutions
1.888.282.0822
www.cci.livehealthyignite.com

Musculoskeletal Virtual Program

SWORD Health
www.join.swordhealth.com/CCI

Dental

CIGNA
1.800.CIGNA24 (1.800.244.6224)
www.cigna.com
Mobile App: myCigna

Vision

VSP
1.800.877.7195
www.vsp.com
Mobile App: VSP Vision Care

Employee Assistance Program

Carelon Behavioral Health
1.866.723.4332
https://th.carelonwellbeing.com/consolidated

Health Savings Account

(for High-Deductible Plans)
Optum Financial
1.877.292.4040
www.optumfinancial.com
Mobile App: Optum Financial

Flexible Spending Accounts

WEX
1.866.451.3399
www.wexinc.com
Mobile App: Benefits by WEX

Accident Plan, Critical Illness and Life Insurance

Voya
1.800.955.7736
www.voya.com

Home & Auto Insurance

Group Home and Auto
1.888.299.9220
www.consolidatedautohome.com

Short Term Disability & FMLA

Sedgwick Claims Management
1.888.436.9530
www.timeoff.sedgwick.com

Long Term Disability

Reliance Matrix
1.877.202.0055
www.reliancematrix.com
Mobile App: Matrix eServices Mobile

Direct Bill (LOA)

UnifyHR
1.800.519.8366
www.unifyhr.com

401(k) Plan

T. Rowe Price
1.800.922.9945
www.rps.troweprice.com

Pension

Consolidated Communications Pension
Service Center
1.855.409.9592
www.eepoint.com/CCI

Questions? Contact HR Services at 1.833.CCI.1300
or email at HRServices@consolidated.com