

Register for HMSA's My Account



It's an easy and safe way to conveniently access your personal health information, such as:

- Your current plan benefits.
- Your medical and prescription claims history.

And much more!

My Account also gives you access to these tools:

- Request a copy of your membership card or print a temporary card from your PC.
- See a physician using HMSA's Online Care.
- Use Well-Being Connect to improve or maintain your health and well-being.

Need help registering for My Account? We're here to help you 24 hours a day, seven days a week, at 948-6111 on Oahu.

Select the option, "Questions about our website."

To register for My Account:

1. Go to hmsa.com. On the home page, click Member Login at the top right.
2. On the My Account page, click Create An Account.
3. Enter a valid email address, a password that meets the strength requirements, and click Create Account.
4. You'll receive an email asking to validate your email address. Click the link in the email and log back in to My Account.

To view your plan information, you'll need to add all your plans to your account. To add a plan:

1. Log in to My Account and click Add a plan.
2. Enter your name and subscriber ID as it appears on your membership card and your birth date, and click Add plans.

You're now ready to use My Account!

