

# MEMBERSHIP HAS ITS ADVANTAGES

*member technology*

Using and managing your healthcare benefits should fill you with a sense of wellbeing. Avēsis makes it easy, with our member portal and mobile app.

The first step is signing up. Visit [www.avesis.com](http://www.avesis.com), and click Members. The only thing you'll need is information you already know, like your name and date of birth. Once you're registered, you'll have secure access to everything you need for clear vision and a healthy smile!\*

## PRINT ID CARDS

Didn't get one in the mail yet? Need an extra? Lost your card? Print a replacement easily right from our portal. But remember: you never need to show your ID to receive dental or vision benefits.



## VIEW BENEFIT SUMMARIES

See the full range of benefits—from eye exams to LASIK for vision, cleanings to major services for dental—of your plan for you and all non-adult members covered under your plan.



## SEE CLAIMS STATUS

If you've submitted a claim for an out-of-network service, you can see its progress here. You can also check to see whether Avēsis has paid your dentist or vision care provider.



## CHECK ELIGIBILITY

Wonder when you can get that pair of frames you've been longing for or when you qualify for your next teeth cleaning? See when you had service last and when you'll be eligible again!



## NEED ASSISTANCE?

Our Customer Care Center can be reached at 855-214-6777, 7:00 a.m. to 8:00 p.m. EST, Monday through Friday.

\*Note: Dental coverage is available in select states.

## SEARCH FOR PROVIDERS

Find your most convenient vision or dental care provider from among the tens of thousands who participate with us. Search by mile radius, provider name, city and state, and more.

## NOMINATE PROVIDERS

Don't see your eye doctor or dentist on our list? Nominate one using a handy form on our website. Give us as much information as you can, and we'll do the rest!

## LEARN MORE

Good oral and ocular health begin with you. Learn more about sight and bite through our FAQs, glossaries, and vital vision and dental facts.

## AVĒSIS E-SENTIALS: FOR BENEFITS ON THE GO†

Do everything on your smartphone that you can do from our web portal, plus call providers and Customer Care with the touch of a button. Get yours for Android or iPhone at Google Play or the App Store. It's free!

†Vision, only; dental coming soon!

[www.avesis.com](http://www.avesis.com)

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# Member Resources

At Avēsis, we strive to give you the simplicity you seek when using your benefits and signing up online to manage them. Here, we show you exactly what you'll need to get started.

## Signing Up Online

1. Visit [www.avesis.com](http://www.avesis.com) and click Members from the top navigation.
2. Click Sign Up to register your account. You'll be required to enter your first and last names, date of birth, mobile phone number, and email address.
3. Create a username and password that conforms with the password requirements.
4. Click Submit & Get Started.

Once you're registered, you'll get a confirmation message that your registration was successful. Log in and use the dashboard to search for providers; check eligibility; view vision benefits, claim status, and forms and documents; print an ID card; get messages; and edit your profile.

Learn more about sight through our FAQs, glossary, and vital vision facts.

## Try Our Demo

Visit <http://commercial.avesis.com/portal-demo/p/1> to see a video demonstration of our website and how to use its features.

## Using Your Benefits

1. Select a provider from our Provider Directory at [www.avesis.com](http://www.avesis.com). Search by provider type, name, zip code, location, mile radius, and more, then further narrow your search to include other preferences.
2. Call to schedule an appointment, identifying yourself as an Avēsis member; confirm the provider accepts Avēsis. No ID cards are necessary to receive services.
3. At your visit, pay any copays and non-covered expenses.

That's it! It really is as easy as 1-2-3.

## Need Assistance?

Our Customer Care Center can be reached at 800-828-9341, Monday through Friday, 7:00 a.m. to 8:00 p.m. EST.