

A simple way to check your claim status

Easy & secure access:

- Convenient access, day or night
- No telephone calls or waiting on hold
- Short and simple process that saves time
- Website security to safeguard your personal data



Committed to you

We understand that claim time is when you may need us most. Our online claims service is part of our commitment to help make the process easier for you. If you have questions, please speak with your plan administrator.

Unum has developed a secure and easy way for you to review your claim status online. Our secure web services offer access to information on open claims and the option to update those claims. This is one more way we fulfill our commitment to provide you with responsive claim service.

You can use our secure website to:

- Make sure your personal information is accurate
- See when your claim specialist has received your information
- Update missing information quickly so the claim isn't held up
- Monitor the progress of your claim
- Check the status of payments and payment history
- Sign up for direct deposit of your claim payment

To get started:

- 1 Go to www.unum.com and click on "Claimants"
- 2 If you are using the site for the first time, click on "Register to view claim status" to access the site

Here are some examples of updates you can easily make online:

- If you move, you can change your contact information.
- If you're disabled, you can let us know the last day you were able to work.
- If you're filing a maternity claim, you can let us know when your baby arrives.
- If you're going back to work following a disability, you can let us know the day you expect to return.
- If you file a claim but don't have all the information, you can update the data as it becomes available to you.