

Please Read, this document explains how to submit a claim/wellness claim to Cigna.

Note: If additional information is needed, Cigna will reach out to your employer directly to obtain missing data that is needed.

You have 3 options to file a claim or wellness claim with Cigna:

Accident Policy# AC961764

Critical Illness Policy# CI961682

Hospital Policy# HC960971

Online Submission:

[Start/Submit a Claim](#)

[Start/Submit a Wellness Claim](#)

You will need the following information:

- Employee Demographic Information
- Any Dependent Demographic needed for a claim.

TIP: Please complete your application in full, any missing information could delay the claim from being processed timely.



Paper Form Submission:

Accident

[Accident Claim Form](#)
[Wellness Claim Form](#)

Critical Illness

[Critical Illness Claim Form](#)
[Wellness Claim Form](#)

Hospital

[Hospital Claim Form](#)
[Wellness Claim Form](#)

Submitting paper Claims/wellness claims to Cigna:

Fax: 860-730-6460

Mail To: Cigna Phoenix Claim Services
Phoenix, AZ 85078

Email: supphealthclaims@cigna.com

File a claim Telephonically!



Complete and file your claim by phone

- Call **800.754.3207** to speak with one of our dedicated customer service representatives.

What tests qualify for the Wellness Benefit?

[Critical Illness](#)

[Accident](#)

[Hospital](#)

