

Key Contact Information



For Information About

- Locating a VSP® Provider
- Member inquiries about benefits, claims, or eligibility
- Employer resources
- Manage eligibility
- Billing and reporting
- Member support and communications
- Doctor directory
- Evidence of coverage
- Schedule A or 5500 forms
- Contracts
- Member communications
- Benefit clarification
- Open enrollment support
- Resource Center password reset
- Account reconciliation
- Billing
- Posting receivables
- ANSI 834
- Loading automated membership
- Electronic file specifications
- Electronic file inquiries
- FTP setup
- Plan design
- Renewals
- Customized rates/pricing
- Open enrollment support

Contact

Member Services
vsp.com
Phone: 800.877.7195

Three easy steps to get started on Employers site:

- Go to vsp.com.
- Click on the **Employers** tab.
- To land directly on the Employers site in the future, Bookmark visionbenefits.vsp.com.

Client Support
Phone: **800.216.6248**, option 4
Email: vspcentral@vsp.com

VSP Billing
800.216.6248, option 3
Email: vspbilling@vsp.com

Membership Support
Phone: **800.216.6248**, option 2
Email: vspcentral@vsp.com

Bryan Grimm
Key Client Manager
916.407.5440, Ext. 113242
Bryan.Grimm@vsp.com