

How to read your Explanation of Benefits (EOB)

| | Explanation of Benefits | | | | | | | | | | | |
|--------|---|--------------|-----------|----------|--------------------------------|---|---|--|------------|--------------------|-------------------|--|
| A B | Amanda Forester 1234 Drive Way Clovis, CA 93611 Provider Michael Gen Md 1207 E Herndon Ave Fresno, CA 93720 | | | | D — Grou E ^{Patie} | | | 218-GW2557-00 999-Z60 / Logic Inc Kevin Forester G Your Respon \$102.00 | | | sibility | |
| | H Service Details | Total Charge | Covered B | K | L Paid by other insuranc | M e Not Covered | Your Responsi N For Your Deductible | Co-pay/ | P Total | Q Reason Codes | R Service Code | |
| | Date: 10/05/2018- 10/05/2018 Specialist Consultation | \$375.00 | \$375.00 | \$295.00 | \$0.00 | \$80.00 | \$0.00 | \$0.00 / \$0.00 | \$80.00 | \$3 | 420 | |
| | Date: 10/05/2018- 10/05/2018 Physician Xray/lab Service | \$57.00 | \$57.00 | \$35.00 | \$0.00 | \$22.00 | \$0.00 | \$0.00 / \$0.00 | \$22.00 | \$3 | 411 | |
| | Totals | \$432.00 | \$432.00 | \$330.00 | \$0.00 | \$102.00 | \$0.00 | \$0.00 | \$102.00 | | | |
| | | | | | | | Your Total Res | sponsibility: | \$102.00 | | | |
| S | Reason Code Descriptions S3 - Exceeds Recognized Charge | 9 | | I | | ribution Paid To Cardiovascular Consultant | s Of Freeno Anc | | Check No | Amount \$330.00 | | |
| т | Messages | nges | | | | 2 | | | | | \$330.00 | |

- A. Enrollee: Name and address of plan enrollee.
- B. **Provider:** The provider and facility that rendered the health services(s).
- C. Claim #: The claim number that was assigned by Personify Health.
- **D. Group:** The Group ID number assigned by Personify Health and name of the Group (i.e., employer).
- E. Patient: The plan member who received the service(s.)
- F. Your Plan Paid: The total amount that was covered by your health benefits for all health services listed in the EOB.
- **G.** Your Responsibility: The total amount that you may owe to your provider for all health services listed in the EOB. This may include co-pays that you already paid.
- H. Service Details: A description of the health service that was received and the date that it was received.
- I. Total Charge(s): The total amount that the provider charged for all health services listed in the claim.
- J. **Plan Rate:** This is the Total Charge amount minus any network discounts (if available).
- K. **Plan Paid:** The amount that was covered by your health benefits for all health services listed in the claim.
- L. Paid by Other Insurance: A portion of the Total Charge may have been covered by another source (e.g. other health insurance, automobile insurance).

- M. Not Covered: The amount that was not covered by your health plan.
- N. For Your Deductible: This is the portion of the amount that you owe that will count towards your deductible. Your deductible is the amount that you must pay each year for covered services before your plan starts paying benefits.
- O. Co-pay / Co-insurance:
 - Co-pay: This is a set amount that you must pay for certain covered services (such as office visits or prescriptions.) You may have already paid for your copay at the provider's office.
 - Co-insurance: This is a percentage of covered expenses that you must pay after you meet your deductible.
- P. Total: Total amount that is owed for the service received.
- Q. Reason Code: Personify Health code for charges that were not covered or that require further explanation.
- **R.** Service Codes: Personify Health code for the health service that was received.
- S. Reason Code Description: Descriptions of the Reason Codes from section Q.
- T. **Messages:** Additional information related to this EOB (as needed.)
- U. Payment Distribution: Identifies the name of the payee, payment amount and check number of each payment that Personify issues for health services listed in the EOB.