HMSA's Online Care®



Now there's an app for that!

Need a doctor now? Download HMSA's Online Care mobile app and connect to doctors 24/7.



Trusted doctors.



Affordable visits.



Conversations are confidential and secure – just like an office visit.



Prescriptions sent to your pharmacy.



HMSA's Online Care®

Download the app. It's a snap!

- Scan the code below or search for HMSA's Online Care in the app store.
- 2. Open the app. Create a six-digit passcode.
- 3. Enter your information as it appears on your HMSA membership card.
- 4. Enter your HMSA subscriber ID.

Already registered for Online Care? Link your Web account to your mobile account:

- 1. Download and open the app.
- 2. Choose "Email My Code."
- 3. We'll email you the code to the email address you used when you enrolled.

If you don't receive the code, call customer support at 1 (866) 939-6013 toll-free.









Mobile devices need a front-facing camera and Wi-Fi or 4G connection. Some mobile devices are not compatible.

You must be in Hawaii to connect to a doctor.