![Lincoln Financial Group logo]

Employee Contact Guide

Please keep this flier in a convenient spot for easy reference.

Customer Service Center: 800-423-2765

Step 1: Press "1" to select that you are an insured.

Step 2: Enter the policyholder's Social Security number.

> If the policyholder's SSN cannot be located or is not yet in the system, you can select from the following options:
>
> 1. Claims and verification of benefits
>
> 2. Member Service (enrollment status, evidence of insurability and continuation options)

Step 3: Select the type of coverage you are calling about.

> Press "1" for Absence Management, Disability, Accident or Critical Illness.
>
> Press "2" for Dental.
>
> Press "3" for Life.
>
> Press "4" for Vision.

We are available:

Monday through Thursday, 8 a.m. – 8 p.m. Eastern time

Friday, 8 a.m. – 6 p.m. Eastern time

Email us at:

ClientServices@LFG.com for benefits questions

Claims@LFG.com for claims questions

DisabilityClaims@LFG.com to submit disability claims

Visit us at:

LincolnFinancial.com for real-time benefit information

![Lincoln Financial Group logo]