

VSP® Annual Member Notification



Important Notice

To All California-based Subscribers and Enrollees:

Members of vision service plans are entitled to receive annual notification of their vision service plans' complaint process and timely access to care. As a result, the enclosed notice contains information regarding the VSP complaint system, access to care, and the methods by which VSP members can communicate their comments to VSP.

At VSP, we're dedicated to continually providing exceptional service to our members. By listening to the needs of our customers—whether they have complaints or compliments—VSP can deliver the kind of personalized care and service we'd expect for ourselves.

Please provide this information to your members or employees who have vision care through VSP. Thank you for your attention to this important matter.

2018 Annual Member Notification

Sincerely,
VSP Vision Care

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