

TravelConnect SM services

Make travel less stressful.

We're here to assist you with:

- Emergency travel arrangements and funds transfers
- Lost or stolen travel documents
- Language translation services
- · Medical and dental referrals
- · Corrective lens and medical device replacement
- Medication and vaccine delivery
- Updates to your family, employer, and home physician
- Evacuation coordination for an emergency security or political event, or natural disaster
- Destination info including weather, currency and more

Detach and keep this card with you at all times.



TravelConnect is a comprehensive program that can bring help, comfort, and reassurance if you face a medical emergency while traveling 100 or more miles from home. Whether traveling for business or leisure, if you are enrolled in life and/or AD&D insurance, you and your loved ones can count on our staff for responsive and caring support — 24 hours a day, 7 days a week.

You can count on *TravelConnect*SM services to:

Arrange and pay for transportation to the nearest medical facility. We'll also arrange and pay for the patient's trip home.

Coordinate travel and airfare for your dependent children under 18. This includes the services, transportation expenses, and accommodations of a nonmedical escort.

Monitor medical care and recovery. Services include:

- Medical record requests
- Intermediary services
- Communication with your family, employer, and physician back home
- Recovering lost or stolen documents
- Medical and dental referrals
- Language translation
- Corrective lenses and medical device replacement
- Medication and vaccine delivery
- Arrangements for a deceased traveler
- And more!



GLOBAL ASSISTANCE

TravelConnectSM

Life/AD&D

UHC Global ID #: 322541



For a complete list of *TravelConnect*SM services, visit Lincoln4Benefits.com.

Insurance products issued by: The Lincoln National Life Insurance Company Lincoln Life & Annuity Company of New York LFE-TRAV-FLI001_Z04



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Travel assistance services are subject to specific terms, conditions, and limitations. *TravelConnect*SM users: If you need assistance, call UnitedHealthcare Global immediately for benefits verification and procedures. Call 24 hours a day, seven days a week (multilingual representatives are available). If you do not have access to a phone, email assistance@uhcglobal.com for assistance. A program description is available at Lincoln4Benefits.com. To use *TravelConnect*SM services, call UnitedHealthcare Global at 1-800-527-0218 or 410-453-6330 and provide them with ID number 322541.

TravelConnectSM services are provided by UnitedHealthcare Global, Baltimore, MD. UnitedHealthcare Global is not a Lincoln Financial Group® company. Coverage is subject to actual contract language. Each independent company is solely responsible for its own obligations.

Insurance products (policy series GL1101) are issued by The Lincoln National Life Insurance Company (Fort Wayne, IN), which does not solicit business in New York, nor is it licensed to do so. In New York, insurance products (policy series GL1101) are issued by Lincoln Life & Annuity Company of New York (Syracuse, NY). Both are Lincoln Financial Group® companies. Product availability and/or features may vary by state. Limitations and exclusions apply.

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UnitedHealthcare Global Emergency Response Center:
United States +1-410-453-6330 (Reverse Charges Accepted)
TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, call the 24-hour
Emergency Response Center collect (reverse charges accepted)

Australia 1800 127 907 Japan 00531 11 4065

Brazil 0800 891 2734 Mexico 001 800 101 0061
China (northern) 108888*800 527 0218 Philippines 1800 1111 0503

001 800 101 0061 China (northern) 108888*800 527 0218 Philippines 1 800 1 111 0503 China (southern) 10811*800 527 0218 Singapore 800 1100 452 **Dominican Republic** 1 888 567 0977 **South Africa** 0800 9 92379 0800 90 8505 Spain France 900 98 4467 0800 1 811401 Switzerland 0800 55 6029 Germany 800 96 4421 Thailand 001 800 11 471 0661 Hong Kong 1 809 41 0172 U.K. Israel 0800 252 074 800 877 204 U.S. & Canada 1 800 527 0218 Italy

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers. For a complete list, go to the Global Intelligence Center: https://members.uhcglobal.com