

YOUR BENEFITS CONTACTS

CONNECT2MYBENEFITS

Your online library for everything benefits! Contains plan descriptions, SBC's, forms, and links to provider directories, drug lists, helpful tools and other valuable online resources. Information when you need it.

CityofBellevue.benefithub.com

GALLAGHER BENEFIT ADVOCATES

If you do not receive satisfactory service from your insurance companies, a Benefit Advocate (a free service provided by Gallagher), is available to help with issues pertaining to your benefits.

You can reach a Benefit Advocate at:
BAC.CityofBellevue@ajg.com or
 by phone: 425.201.8417
 6:00 a.m. - 6:00 p.m. PT
 Monday - Friday

Please do not include any confidential or sensitive information, such as Social Security numbers or health information, via email. Once you are connected to a Benefit Advocate, more sensitive information can be shared.

THE CITY OF BELLEVUE HEALTH BENEFITS

Michelle Robinson
 Lori Durringer

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 425.452.7866 | ldurringer@bellevuewa.gov

Medical Coverage – Premera Blue Cross (Group #1016431)		
Customer Service	800.722.1471	www.premera.com
24-hour Nurseline	800.841.8343	
Doctor on Demand Virtual Care		www.doctorondemand.com/premera
98Point6 Text-Based Care		www.98point6.com/premera/
TalkSpace Virtual Behavioral Healthcare		talkspace.com/premera
Physera Virtual Physical Therapy		www.physera.com/premera
Livongo Hypertension & Diabetes Resource	800.945.4355	Go.Livongo.com/PremeraWARegister Code: PREMERAWA
Medical Coverage – Kaiser Permanente (Group #0072700)		
Customer Service	888.901.4636	www.kp.org/wa
24-hour Nurseline	800.297.6877	
24-hour Emergency Line	888.457.9516	
Care Chat	888.901.4636	www.kp.org/wa/onlinecare
Dental Coverage – Delta Dental of Washington PPO Plan (Group #396)		
Customer Service	800.554.1907	www.deltadentalwa.com
Dental Coverage – Willamette Dental of Washington, Inc. (Group #Z146/WA38)		
Customer Service	855.433.6825	www.willamettedental.com
Appointment Center	855.433.6825	
Vision Coverage – Vision Service Plan (VSP) (Group #12012021)		
Customer Service	800.877.7195	www.vsp.com
Life/AD&D & Long Term Disability Insurance – Standard (Life/AD&D Group #641875, LTD Group #313017)		
Customer Service	800.368.1135	www.standard.com
Flexible Spending Accounts – Navia Benefit Solutions (Company Code: CFB)		
Customer Service	800.669.3539 phone 866.831.6222 fax	www.naviabenefits.com Company Code: CFB
Employee Assistance Program – Wellspring		
Customer Service	800.553.7798	www.wellspringeap.org Username: City of Bellevue

