Coverage for: Individual / Family | Plan Type: HMO

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company Glenview School District #34: HMOI Plan



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-892-2803 or at https://policy-srv.box.com/s/hlmqt4zf9vi0dq73l8c0gcxm74wcttet.

For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions | Answers | Why This Matters: |
|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <u>deductible</u> ? | \$0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| Are there services covered before you meet your <u>deductible</u> ? | No. | You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services. |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ? | \$1,500 Individual / \$3,000 Family <u>Prescription drug</u> expense limit: \$5,100 Individual / \$10,200 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.bcbsil.com</u> or call 1-800-892-2803 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| | | What You Will Pay | | Limitations, Exceptions, & Other Important |
|---------------------------------------|--------------------------------------------------|-------------------------------------------------|----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| lf you visit a health care | Primary care visit to treat an injury or illness | \$25/visit | Not Covered | Services or supplies that are not ordered by your <u>Primary Care Physician</u> or Women's Principal Health Care <u>Provider</u> , except emergency and routine vision exams, are not covered. |
| <u>provider's</u> office or clinic | <u>Specialist</u> visit | \$50/visit | Not Covered | Referral required. |
| | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | No Charge | Not Covered | Referral required. |
| | Imaging (CT/PET scans, MRIs) | No Charge | Not Covered | |

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| | Services You May Need | What You Will Pay | | Limitations Evacutions 8 Other Important |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Generic drugs | \$15/prescription (retail) \$30/prescription (mail order) | Not Covered | 34-day supply at Retail 90-day supply at Mail Order |
| | Preferred brand drugs | \$30/prescription (retail) \$60/prescription (mail order) | Not Covered | Rx Out-of-Pocket Expense Limit: \$5,100 Individual / \$10,200 Family |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.bcbsil.com/rx- drugs/drug-lists/drug-lists | Non-preferred brand drugs | \$60/prescription (retail) \$120/prescription (mail order) | Not Covered | Dispensing limit may apply to certain drugs. Certain women's <u>preventive services</u> will be covered with no cost to the member. For a ful list of these prescriptions and/or services, please contact Customer Service. The amount you may pay per 30-day supply of a covered insulin drug, regardless of quantity or type, shall not exceed \$100, when obtained from a Participating Pharmacy. |
| | Specialty drugs | \$60/prescription (retail) | Not Covered | Specialty drug coverage based on group policy. Prior authorization may be required. Specialty drugs are limited to a 30-day supply except for certain FDA-designated dosing regimens. |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | No Charge | Not Covered | <u>Referral</u> required. |
| surgery | Physician/surgeon fees | No Charge | Not Covered | Referral required. |
| If you need immediate medical attention | Emergency room care | Facility Charges: \$150/visit ER Physician Charges: No Charge | Facility Charges: \$150/visit ER Physician Charges: No Charge | Copayment waived if admitted. |
| | Emergency medical transportation | No Charge | No Charge | Ground transportation only. |
| | <u>Urgent Care</u> | \$25/visit | Not Covered | Must be affiliated with member's chosen medical group or <u>referral</u> required. |

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| | Services You May Need | What You Will Pay | | |
|----------------------------------------------------------------------|-------------------------------------------|-------------------------------------------------|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Common Medical Event | | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$150/admission | Not Covered | Referral required. \$150 <u>copayment</u> for the 1st 3 days per calendar year. |
| Stay | Physician/surgeon fees | No Charge | Not Covered | Referral required. |
| If you need mental | Outpatient services | \$25/visit | Not Covered | Unlimited visits. <u>Referral</u> required. |
| health, behavioral health, or substance abuse services | Inpatient services | \$150/admission | Not Covered | Unlimited days. <u>Referral</u> required. \$150 <u>copayment</u> for the 1st 3 days per calendar year. |
| | Office visits | \$25 PCP/\$50 SPC/visit | Not Covered | Copayment applies for the 1st prenatal visit |
| If you are pregnant | Childbirth/delivery professional services | No Charge | Not Covered | only. <u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services, a <u>copayment</u> or <u>deductible</u> may apply. Maternity care may include tests and service described elsewhere in the SBC (i.e. ultrasound). |
| | Childbirth/delivery facility services | \$150/admission | Not Covered | Referral required. \$150 <u>copayment</u> for the 1st 3 days per calendar year. |
| | Home health care | No Charge | Not Covered | Referral required. |
| | Rehabilitation services | No Charge | Not Covered | 60 visits combined for all therapies. <u>Referral</u> |
| | Habilitation services | No Charge | Not Covered | required. |
| If you need help recovering or have other special health needs | Skilled nursing care | \$150/admission | Not Covered | Excludes custodial care. <u>Referral</u> required. \$150 <u>copayment</u> for the 1st 3 days per calendar year |
| | Durable medical equipment | No Charge | Not Covered | <u>Referral</u> required. Benefits are limited to items used to serve a medical purpose. <u>Durable Medical Equipment</u> benefits are provided for both purchase and rental equipment (up to the purchase price). |
| | Hospice services | No Charge | Not Covered | Inpatient <u>copayment</u> may apply. <u>Referral</u> required. |

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| | | What You Will Pay | | Limitations Exceptions & Other Important |
|-------------------------------------------|----------------------------|-------------------------------------------------|----------------------------------------------------|----------------------------------------------------------------------------------|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| lf your child needs dental or eye care | Children's eye exam | No Charge | Not Covered | Limited to one exam every 12 months at participating <u>providers</u> . |
| | Children's glasses | Reimbursed up \$125 | Not Covered | \$75 contact lens allowance. Glasses or contacts limited to one every 24 months. |
| | Children's dental check-up | Not Covered | Not Covered | None |

Excluded Services & Other Covered Services:

| Custodial careDental care (Adult) | Long-term care Non-emergency care when traveling outside the U.S. | Private-duty nursing |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| · · · · · · · · · · · · · · · · · · · | these services. This isn't a complete list. Please se | _ - / |
| Acupuncture Bariatric surgery Chiropractic care Cosmetic surgery (only for correcting congenital deformities or conditions resulting from accidental injuries, scars, tumors, or diseases) | Hearing aids (1 per ear every 24 months) Infertility treatment (4 invitro attempt maximum with special approval up to 6 per benefit period) Most coverage provided outside the United States. See www.bcbsil.com | Routine eye care (Adult) Routine foot care (only in connection with diabetes) Weight loss programs (except when non-medically supervised) |

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Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan Blue Cross and Blue Shield of Illinois at 1-800-892-2803 or visit www.bcbsil.com. For group health coverage subject to ERISA contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Illinois at 1-800-892-2803 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at 1-877-527-9431 or visit <u>http://insurance.illinois.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-892-2803.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-892-2803.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-892-2803.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-892-2803.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The plan's overall deductible | \$0 |
|--------------------------------------|-------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$150 |
| Other | \$0 |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost sharing | | |
| Deductibles | \$0 | |
| <u>Copayments</u> | \$200 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$260 | |

| Managing Joe's Type 2 Diabetes |
|-----------------------------------------------|
| (a year of routine in-network care of a well- |
| controlled condition) |

| The plan's overall deductible | \$0 |
|--------------------------------------|-------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$150 |
| Other | \$0 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost sharing | | |
| Deductibles | \$0 | |
| Conavments | \$800 | |

| The total Joe would pay is | \$820 |
|----------------------------|-------|
| Limits or exclusions | \$20 |
| What isn't covered | |
| Coinsurance | \$0 |
| Copayments | \$800 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---------------------------------------------|-------|
| Specialist copayment | \$50 |
| Hospital (facility) <u>copayment</u> | \$150 |
| Other | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| Cost sharing | | |
|----------------------------|-------|--|
| Deductibles | \$0 | |
| Copayments | \$300 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$300 | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services. Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company,

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Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

| Office of Civil Rights Coordinator | Phone: | 855-664-7270 (voicemail) | |
|---------------------------------------------|----------|--------------------------|--|
| 300 E. Randolph St., 35 th Floor | TTY/TDD: | 855-661-6965 | |
| Chicago, IL 60601 | Fax: | 855-661-6960 | |

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

 U.S. Dept. of Health & Human Services
 Phone:
 800-368-1019

 200 Independence Avenue SW
 TTY/TDD:
 800-537-7697

 Room 509F, HHH Building 1019
 Complaint Portal:
 https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf

 Washington, DC 20201
 Complaint Forms:
 https://ocmplaint.complaint.process/index.html

| | To receive language or communication assistance free of charge, please call us at 855-710-6984. |
|------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Español | Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo. |
| العربية | لتلقى المساعدة اللغوية أو التواصل مجانًا، برجي الاتصال بنا على الرقم 6984-710-855. |
| 繁體中文 | 如欲獲得免費語言或溝通協助,請撥打855-710-6984與我們聯絡。 |
| Français | Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984. |
| Deutsch | Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an. |
| ગુજરાતી | ભાષા અથવા સંચાર સહાય મફ્તમાં મેળવવા માટે, કૃપા કરીને અમને 855-710-6984 પર કૉલ કરો. |
| हिंदी | निःशुल्क भाषा या संचार सहायता प्राप्त करने के लिए, कृपया हमें 855-710-6984 पर कॉल करें। |
| Italiano | Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984. |
| 한국어 | 언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요. |
| Navajo | Niná: Doo bilagáana bizaad dinits'á'góó, shá ata' hodooni nínízingo, t'áájíík'eh bee náhaz'á. 1-866-560-4042 jį' hodíilni. |
| فارسى | بر ای دریافت کمک زیادی یا ارتباطی رایگان، لطفاً با شماره 6984-710-855 تماس بگیرید. |
| Polski | Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984. |
| Русский | Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984. |
| Tagalog | Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984. |
| اردو | مغت میں زبان یا مواصلت کی مدد موصول کرنے کے لیے، بر او کرم ہمیں 6984-710-855 پر کال کریں۔ |
| Tiếng Việt | Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984. |
| | |

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