



2025

# SUMMARY OF BENEFITS

Group Medicare Advantage Plus (PPO) (MA-only)

**H5959**

January 1, 2025 – December 31, 2025

## Introduction

This booklet includes an overview of our plan benefits, a glossary of health care terms and contact information for Customer Service representatives who are available to answer your questions.

Group Medicare Advantage Benefits	Plus
<b>Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services</b>	
<b>Monthly Plan Premium</b>	Please contact your previous employer, union or benefits administrator for premium information.  In addition, you must keep paying your monthly Medicare Part B premium.
<b>Annual Medical Deductible</b>	\$0
<b>Out-of-Network cost sharing</b> (unless otherwise specified)	Same as cost shares indicated in this grid.
<b>Maximum Out-of-Pocket Amount</b>  The following out-of-pocket limit applies:  For services you receive from in-network and out-of-network providers  Once you reach the maximum out-of-pocket, your plan pays 100% of covered medical services. Your plan premium and all other non-Medicare covered services do not count toward the maximum out-of-pocket.	\$3,000
<b>Covered Hospital and Medical Benefits</b>	
<b>Inpatient hospital care*</b> (Medicare-covered)	\$0 per stay
<b>Skilled nursing facility (SNF) care*</b> (Medicare-covered) This plan covers up to 100 days in a SNF	\$0 per day for days 1 through 20  \$0 per day for days 21 through 100
<b>Meals following inpatient stay</b> (Non-Medicare-covered) After an approved inpatient hospital or skilled nursing facility stay, we cover up to 2 meals per day for 14 days delivered to your home.	\$0
Out-of-Network	Not Covered

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Outpatient hospital care*</b>	
Medicare-covered outpatient hospital surgery	\$0
Medicare-covered ambulatory surgical center services	\$0
Medicare-covered outpatient hospital all other services	\$0
Medicare-covered observation stay	\$0
<b>Doctor's office visits</b>	
Medicare-covered primary care physician	\$0
Medicare-covered specialist*	\$0
<b>Preventive care</b> (Medicare-covered)	\$0
<b>See <i>Evidence of Coverage</i> for complete list of covered services.</b>	<p>This plan covers many preventive services, including but not limited to:</p> <ul style="list-style-type: none"> <li>• Annual wellness visit</li> <li>• Colorectal cancer screenings</li> <li>• Mammograms (breast cancer screening)</li> <li>• One-time “Welcome to Medicare” preventive visit</li> </ul>
<b>Preventive care</b> (non-Medicare-covered)	<p>\$0</p> <ul style="list-style-type: none"> <li>• Routine annual physical exam</li> </ul> <p>Any additional preventive services approved by Medicare during the contract year will be covered.</p>
<b>Emergency care</b> (Medicare-covered)	
• United States	\$0
• Worldwide	\$0

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Urgently needed services</b> (Medicare-covered)	
• United States	\$0
• Worldwide	\$0
<b>Outpatient diagnostic tests and therapeutic services*</b>	
Medicare-covered diagnostic mammograms or colonoscopy	\$0
Medicare-covered laboratory tests (e.g., A1C and Cholesterol tests)	\$0
Medicare-covered x-rays	\$0
Medicare-covered diagnostic tests & procedures (excludes x-ray and advanced imaging) (e.g., EKG's, INR tests, pulmonary function tests, psychological/neuro-psychological testing, home or lab-based sleep studies)	\$0
Medicare-covered diagnostic advanced imaging (e.g., specialized scans, CT, SPECT, PET, MRI, MRA, ultrasounds, angiograms)	\$0
Medicare-covered radiation (e.g., treatment of cancer)	\$0

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Hearing services</b>	
Medicare-covered exams to diagnose and treat hearing and balance issues	\$0
Non-Medicare-covered routine hearing exam (limit 1)	\$0
Non-Medicare-covered hearing aid screening (limit 1) through TruHearing	\$0
Out-of-Network	Not Covered
Non-Medicare-covered hearing aid (limit 2 aids per year, 1 per ear) through TruHearing	
• Advanced Hearing Aid	\$499 per aid
• Premium Hearing Aid	\$799 per aid
• Rechargeable battery option is available on select styles at no additional cost	\$0
Out-of-Network	Not Covered
<b>Dental services*</b>	\$0
Medicare-covered dental services	
<b>Vision care</b>	
Medicare-covered: annual glaucoma screening, diabetic retinopathy, and exams to diagnose and treat eye diseases and conditions.	\$0
Medicare-covered eyewear after cataract surgery	\$0
Non-Medicare-covered routine eye exam (limit 1 per year)	\$0
Non-Medicare-covered eyewear allowance for frames, lenses or contacts	
In- and Out-of-Network	\$200 allowance per year

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Mental health care* (including inpatient)</b>	Your plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. This limit does not apply to inpatient mental health services provided in a psychiatric unit of a general hospital.
Medicare-covered inpatient visit	\$0 per stay
Medicare-covered outpatient individual or group therapy visit	\$0
Medicare-covered partial hospitalization	\$0
<b>Mental health office visit*</b>	
Medicare-covered psychiatrist or psychologist	\$0
<b>Physical therapy services*</b>	\$0
Medicare-covered physical, occupational and speech therapy visits	
<b>Ambulance services* (ground and air)</b> (Medicare-covered)	\$0
• Worldwide Transportation (Non-Medicare-covered)	\$0
<b>Ambulance services without transportation to a medical facility and other non-Medicare-covered transport services</b>	Not covered

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Medicare Part B prescription drugs</b>	
Medicare-covered Part B oral chemotherapy and prescription drugs*	\$0
Medicare-covered Part B Insulin for use in an insulin pump	\$0 for a one-month supply
<b>Additional benefits and services</b>	
<b>Acupuncture*</b>	
Medicare-covered acupuncture for chronic lower back pain (max. 20 visits every 12 months combined In- and Out-of-Network)	\$0
Non-Medicare-covered routine acupuncture for pain diagnosis (max. 12 visits per year combined In- and Out-of-Network)	\$0
<b>Chiropractic services*</b>	
Medicare-covered chiropractic services for manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position)	\$0
Non-Medicare-covered routine chiropractic care (max. 12 visits per year combined In- and Out-of-Network, x-ray coverage not included)	\$0
<b>Diabetes self-management training, diabetic services and supplies</b>	
Medicare-covered diabetes monitoring supplies (coverage for test strips and monitors is limited to Ascensia brands)	\$0
Medicare-covered diabetes self-management training	\$0
Medicare-covered therapeutic shoes and inserts	\$0

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Durable medical equipment and prosthetic devices</b> (Medicare-covered)	
Durable medical equipment such as wheelchairs, walkers, oxygen equipment, etc.	\$0
Medical supplies such as braces, surgical dressings, splints, casts, etc.	\$0
Prosthetic devices, other than dental, such as artificial limbs, colostomy bags, etc.	\$0
Preferred continuous glucose monitoring products.	\$0
Non-preferred continuous glucose monitoring products.	20% coinsurance
<b>Fitness program</b>	\$0
Gym membership at a participating SilverSneakers® facility, online fitness classes, or choose a home exercise kit	
Out-of-Network	Not Covered
<b>Home health agency care*</b> (Medicare-covered)	\$0
<b>Medicare Diabetes Prevention Program (MDPP)</b>	\$0
MDPP is a structured health behavior change intervention that provides practical training in long-term dietary change, increased physical activity, and problem-solving strategies for overcoming challenges to sustaining weight loss and a healthy lifestyle.	
Virtual diabetes prevention program provides personalized, digital care, guidance, support, and feedback focused on sustained weight loss, healthy lifestyle habits, and reducing the risk of developing type 2 diabetes, heart disease, and stroke. Not covered out of network.	\$0

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Musculoskeletal Condition Management Program</b>  The Musculoskeletal Condition Management Program allows members with rheumatoid arthritis, joint and muscle pain, pelvic floor related urinary incontinence, osteoarthritis to access guided exercises, clinical care team, education videos, additional resources. Not covered out of network.	\$0
<b>Outpatient substance use disorder services*</b> (Medicare-covered)  Individual and group therapy visits	\$0
<b>Over-The-Counter (OTC) items</b>  Quarterly allowance for the purchase of covered OTC medications and supplies through CVS OTC Health Solutions. This is not a reimbursement.  Out-of-Network	\$50  Not Covered
<b>Peer support</b>  Connect with a peer specialist who has firsthand experience with mental health and substance abuse care for mentorship that supports recovery.	\$0
<b>Podiatry services*</b> (Medicare-covered foot care)  Foot exams and treatment for diabetes-related nerve damage or certain medical conditions.	\$0

\* Benefits under this category may require prior authorization by the health plan.

<b>Group Medicare Advantage Benefits</b>	<b>Plus</b>
<b>Services to treat kidney disease</b>	
Medicare-covered renal dialysis services*	\$0
Medicare-covered equipment and supplies*	\$0
Medicare-covered kidney disease education services	\$0
<b>Smoking and Tobacco use cessation</b> (Medicare-covered)	\$0
Counselling to stop smoking or tobacco use.	

\* Benefits under this category may require prior authorization by the health plan.

# Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, please contact your Group Administrator.

## Understanding the Benefits

- The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Please contact your Group Administrator for information on how to receive a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

## Understanding Important Rules

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/coinsurance may change on January 1, 2026.
- Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.
- Effect on Current Coverage: If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have TRICARE, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact TRICARE for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

# Frequently asked questions

This booklet gives you a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, contact your Group Administrator and ask for the *Evidence of Coverage*.

## WHO CAN ENROLL?

You can enroll in Group Medicare Advantage (PPO) if you are entitled to Medicare Part A and enrolled in Medicare Part B (or have both Medicare Part A and Medicare Part B) and live in the plan availability area. The plan area includes the United States and all the U.S. Territories.

## WHAT IS GROUP MEDICARE ADVANTAGE?

Group Medicare Advantage plans are private Medicare health plans. They have a yearly limit on your out-of-pocket costs, and once you reach this limit, you'll pay nothing for covered services. Some Group Medicare Advantage plans combine medical and prescription drug coverage.

## HOW DO I FIND AN IN-NETWORK DOCTOR OR HOSPITAL?

The Group Medicare Advantage network offers a large list of providers covered under the Group Medicare Advantage plan. You may pay less when you use doctors, hospitals and other providers in this network. You can see or order the plan's provider directory at **[bluecrossmn.com/medicare-documents](http://bluecrossmn.com/medicare-documents)**.

To look up providers outside the state of Minnesota, visit **[bluecrossmn.com/medicare-documents](http://bluecrossmn.com/medicare-documents)**, scroll down to "2025 Group Medicare plans", then find your plan type under "Doctors and Pharmacies" and click on the "Search online for doctors (providers)" link.

# Health care terms

**Allowed amount** – The contracted rate, or Blue Cross discount, set by your plan and providers when you use in-network hospitals, clinics or pharmacies. Providers are required to accept the allowed amount as payment in full, and cannot charge above it when you see an in-network provider.

**Annual physical exam** – A yearly preventive visit with your primary care doctor that includes a discussion about your health, a review of your medical history, screenings, immunizations and some lab work.

**Balance Billing** – When a provider (such as a doctor or hospital) bills a patient more than the plan's allowed cost sharing amount. As a member of Group Medicare Advantage, you only have to pay our plan's cost sharing amounts when you get services covered by our plan. We do not allow providers to balance bill or otherwise charge you more than the amount of cost sharing your plan says you must pay.

**Copayment or Copay** – The set dollar amount you pay each time you receive a service.

**Coinsurance** – A set percentage you pay toward health care after your deductible has been met.

**Deductible** – Amount you will pay in one plan year before coverage begins.

**In-network** – The hospitals, clinics, providers and pharmacies that are included in your plan. Typically, using in-network providers results in lower member costs.

**Maximum out-of-pocket amount** – The most you could pay in one plan year for covered medical services and supplies.

**Medicare annual wellness visit** – An annual visit with your doctor after you've been enrolled in Medicare Part B for at least 12 months. This visit includes a review of your medical history, screenings and personalized health advice, and a checklist of appropriate preventive services.

**Out-of-pocket costs** – The amount you must pay for eligible health care. It includes copays, coinsurance and deductibles, plus any costs for care that is not covered. It does not include your monthly premiums.

**Out-of-network** – The hospitals and clinics that are not included in your plan. Typically, using out-of-network providers results in higher member costs.

**Premium** – Your monthly payment for a plan.

**Prior authorization** – Approval in advance to receive certain services.

**Total charge** – The amount the provider charges for services before a Blue Cross discount (allowed amount) is applied.

**Welcome to Medicare visit** – A one-time preventive visit within the first 12 months of your new Medicare Part B plan. This visit includes a review of your medical history, screenings, vaccinations and a discussion of preventive services available to you that you may need.



## Notice of Nondiscrimination and Accessibility

At Blue Cross and Blue Shield of Minnesota and Blue Plus, we treat everyone fairly. We don't exclude you, or treat you less favorably, because of your race, skin color, national origin, age, disability status, or sex (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes). We follow federal civil rights laws and don't discriminate against anyone based on these traits.

If you communicate best in a language other than English, you can request free language assistance services.

If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge.

**Need these services?** Call **1-855-903-2583**, TTY **711** or call the number on the back of your member identification card.

### Discrimination is against the law.

If we failed to provide services or discriminated in another way based on your race, skin color, national origin, age, disability status, or sex, (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes), you can file a complaint by contacting our Nondiscrimination Civil Rights Coordinator:

**Email:** [Civil.Rights.Coord@bluecrossmn.com](mailto:Civil.Rights.Coord@bluecrossmn.com)

**Telephone:** 1-800-509-5312

**Mail:** Blue Cross and Blue Shield of Minnesota  
ATTN: Civil Rights Coordinator P3-2  
PO Box 64560, Eagan, MN 55164-0560

Nondiscrimination complaint forms are available on our website at [bluecrossmn.com/NDL](http://bluecrossmn.com/NDL), or from the Nondiscrimination Civil Rights Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services

- electronically through the Office for Civil Rights complaint portal:  
[ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf)
- by mail at: U.S. Department of Health and Human Services,  
200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201
- or by phone at: 1-800-368-1019, 1-800-537-7697 (TDD)

Civil rights complaint forms are available at [hhs.gov/ocr/office/file/index.html](http://hhs.gov/ocr/office/file/index.html).

## ENGLISH

ATTENTION: If you speak a language other than English, language services are available free of charge. If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge. Call 1-855-903-2583 (TTY 711).

## ESPAÑOL (Spanish)

ATENCIÓN: Si habla Español, puede solicitar servicios gratuitos de asistencia lingüística. Si tiene una deficiencia visual, auditiva o del habla, podemos comunicarnos de la manera que le resulte mejor a usted. Esto puede incluir el uso de intérpretes de lengua de señas, el suministro de documentos en letra grande o braille, grabaciones de audio u otras ayudas sin cargo. Llame al 1-855-903-2583 (TTY 711).

## العربية (Arabic)

تنبيه: إذا كنت تتحدث العربية، يمكنك طلب خدمات المساعدة اللغوية المجانية. إذا كنت تعاني من إعاقة بصرية أو سمعية أو نطقية، يمكنك التواصل معك بالطريقة التي تناسبك. وقد يشمل ذلك استخدام مترجمين للغة الإشارة، أو توفير المستندات بحروف كبيرة أو بطريقة برايل، أو تسجيلات صوتية، أو غيرها من الوسائل المساعدة من دون مقابل. اتصل على الرقم 1-855-903-2583 (الهاتف النصي 711).

## አማርኛ (Amharic)

ትኩረት ይሰጣል፡- አማርኛ ቁንቃ የሚኖሩ ካሆናል፡ እኔ የቁንቃ እንደ  
አገልግሎቶችን መጠየቅ ይችላል፡፡ የማቅት፡ የሚስተካከለ መያዣ  
የሚኖሩ ቁጥር ካለውም ለእርስዥ በተሳሳይ በሚሸራው መንገድ  
መግባዥ እንችለሁን፡፡ ይህ ደንብ የሚፈልጉት ቁንቃ  
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በበኩል የተዚክ ስነዚች፡ የድጋፍ ቁጥቶችን መያዣ ለአቶ  
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(TTY 711) ላይ ይደውሉ፡፡

## LUS HMOOB (Hmong)

LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob, koj tuaj yeem thov cov kev pab cuam uas pab hom lus tau dawb. Yog hais tias koj qhov muag tsis pom kev zoo, tsis hnov lus, los sis hais tsis tau lus, peb tuaj yeem sib txuas lus hauv ib txoj hau kev uas ua hauj lwm tau zoo tshaj plaws rau koj. Qhov no tej zaum yuav muaj xam nrog kev siv cov neeg txhais lus piav tes, kev muab cov ntaub ntawv luam tawm ua tus ntawv loj los sis Ua Ntawv Su Rau Cov Neeg Tsis Pom Kev Siv Tau (Braille), kev kaw ua suab lus, los sis lwm yam kev pab yam tsis tau them nqi. Hu rau 1-855-903-2583 (TTY 711).

## 廣東話 (Cantonese – Traditional Chinese)

請注意：如果您說 廣東話 您可要求免費語言協助服務。如果您有視力、聽力或言語障礙，我們會以最適合您的方式與您溝通 這可能包括使用手語傳譯員、免費提供大字體或點字文件、錄音或其他輔助工具。請致電 1-855-903-2583 聽障熱線 (TTY 711)。

## 简体中文 (Chinese Simplified)

注意：如果您说普通话，则可以免费申请语言协助服务。如果您有视力、听力或语言障碍，我们可以用最适合您的方式与您交流。这可能包括免费提供手语翻译、大字体或盲文文件、录音或其他辅助工具。请致电 1-855-903-2583（文字电话 711）。

## SOOMALI (Somali)

XASUUSIN: Haddii aad ku hadasho Soomali, waxaad codsan kartaa adeegyada caawimaadda luqada oo bilaash ah. Haddii aad laxaad la'aan kataahy aragga, maqalka, ama hadalka, waxaanu kugula xidhiidhi karnaa habka adiga kuugu habboon. Tan waxaa ka mid ah in aan isticmaalno turjumaanada luuqada dhigoolaha, in la bixiyo waraaqo ku qoran xarfaha waaweyn ama qoraalka indhoolayaasha, in la sameeyo cajalado la duubay, ama in la helo waxyaabo kale oo caawimaad ah oo bilaash ah. Wac 1-855-903-2583 (TTY 711).

## FRANÇAIS (French)

ATTENTION : Si vous parlez Français, vous pouvez demander des services d'assistance linguistique gratuits. Si vous avez une déficience visuelle, auditive ou vocale, nous pouvons communiquer de la manière qui vous convient le mieux. Il peut s'agir d'interprètes en langue des signes, de documents en gros caractères ou en braille, d'enregistrements audio ou d'autres aides gratuites. Composez le 1-855-903-2583 (ATS 711).

## ខ្មែរ (Khmer)

ការផ្តល់ជំនួយ៖ ប្រសិនបើអ្នកនឹងយាយភាសា ខ្មែរ អ្នកអាច ធ្វើសំសែរជំនួយបកពីប្រភាសាគោះយកគគិតតែង្វើ  
ប្រសិនបើអ្នកមិនមិនយើង ស្ថាបមិនពុ  
ប្រិយាយមិនបាន យើងអាចប្រាស់យទាក់ទងជាមួយ អ្នកតាមរបៀបដោយដែលមានប្រសិទ្ធភាពលូបផ្តុំ  
សម្រាប់អ្នក។ ការប្រាស់យទាក់ទងនេះអាចមានផ្តុំចោះ អ្នកបកពីប្រភាសាសញ្ញា ការផ្តល់ជំនួយដោះពុម្ព អក្សរជំងឺ ប្រាកដទូទៅជាសំឡែង ប្រជុំយ ដោយគគិតតែង្វើ នូវស្ត្រែទីលេខ 1-855-903-2583 (TTY 711)។

## 한국어 (Korean)

주의: 한국어를 사용하시는 경우 귀하는 무료 언어 지원 서비스를 요청하실 수 있습니다. 시각 장애, 청각 장애 또는 언어 장애가 있는 경우 저희는 귀하에게 가장 적합한 방법으로 연락을 드릴 수 있습니다. 여기에는 수화통역사 이용, 대형 활자 또는 점자로 작성된 문서 제공, 음성 녹음 또는 기타 무료 지원이 포함될 수 있습니다. 1-855-903-2583 (TTY 711) 번으로 전화하십시오.

## ကည်္ဂိုံး (Karen)

ဟဲသူၢ်ဟဲသီး- နမ့်ကတိ၊ ကည်္ဂိုံး နှုံး  
နယ့်ကျိုံးဂိုံးတိတော်တိစာမာစာလာတလာနားလဲ သုနှုံးလို့  
နမ့်အိုံးတိတလာတပဲ့လာ၊ မဲ့တိတုံး၊ တိနှုံးဟူ၊ မူတမ့်  
တို့တိတိတိနှုံး ပဆဲ့ကျေဆဲ့ကျိုးတိတလာ  
ကျဲ့ကဲ့တို့လို့ထို့အဂ္ဂာကတာနှုံးသုနှုံးလို့ တိအံ့၊  
ဟဲယုံးတို့တို့ကို နှေ့ကျိုံးဂိုံးအပျောက်ဗိုံးထံတိတယ်၊  
တိဟဲ့လို့လို့တယ်လာ၊ အဖိုံးဖျော်ဖွံ့ဖြိုံး၊ မူတမ့်  
ပူ့မဲ့ဘိုံးအလို့၊ တိကလု့၊ မူတမ့် တိမာစာဝါဂာတာတယ်  
လာတလာနားလဲနှုံးလို့ ကိုးလို့တဲ့စို့

1-855-903-2583 (TTY 711) တက္ကာ့

## မြန်မာဘာသာ (Burmese)

သတိပြုရန်- သင်သည် မြန်မာဘာသာ စကားကို ပြောပါက၊  
အခမဲ့ ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများကို  
တောင်းဆိုနိုင်ပါသည်။ သင့်တွင် အမြင်အာရုံး၊ အကြားအာရုံး၊  
သို့မဟုတ် စကားပြောခြင်း ချို့ယွင်းမှုရှိနေပါက သင့်အတွက်  
အသင့်လော်ဆုံးဖြစ်မည့်နည်းလမ်းဖြင့် ကျွန်ုပ်တို့ထံသို့  
ဆက်သွယ်နိုင်ပါသည်။ ငါးတွင် လက်ဟန်ပြာသာစကား  
စကားပြန်များကို အသုံးပြုခြင်း၊ စာရွက်စာတမ်းများကို  
ပုံနှိပ်စာလုံးကြီးများ သို့မဟုတ် မျက်မမြင်စာဖြင့် ပုံပိုးပေးခြင်း၊  
အသံဖမ်းယူခြင်းများ သို့မဟုတ်  
အခြားအထောက်အကူများဖြင့် အခမဲ့ပုံပိုးပေးခြင်းတို့  
ပါဝင်ပါသည်။ 1-855-903-2583  
(TTY 711) သို့ ဖုန်းခေါ်ဆိုပါ။

## OROMOO (Oromo)

Xiyyeeffannoona ha kennamu:- Oromo Afaan kan  
dubbatan yoo ta'e, tajaajiloota gargaarsa afaanii  
bilisaa gaafachuu ni dandeessu. Rakkoo ilaalu,  
dhaga'u ykn dubbachuu yoo qabaattan, karaa isiniif  
mijatuun haala isiniif galuun mari'achuu ni  
dandeenya. Kunis of keessatti kan qabatu, hiiktota  
afaan mallatloo fayyadamuun maxxansa gurguddaa  
ykn bireeylii, waraabbiwwan sagalee ykn gargaarsota  
biroo kaffaltii tokkoo malee gaafachuu dha.  
1-855-903-2583 (TTY 711) irratti bilbilaa.

## РУССКИЙ (Russian)

ВНИМАНИЕ: Если ваш язык — РУССКИЙ, вы можете запросить бесплатные услуги языковой поддержки. Если у вас есть нарушение зрения, слуха или речи, мы можем общаться таким образом, который лучше всего подходит вам. Это может включать бесплатное использование переводчиков на языке жестов, предоставление документов крупным шрифтом или шрифтом Брайля, использование аудиозаписей или других вспомогательных средств. Звоните по телефону 1-855-903-2583 (TTY 711).

## ພາສາລາວ (Lao)

ເອົ້າໃລ້ໄສ: ຖ້າທ່ານເວົ້າ ພາສາລາວ,  
ທ່ານສາມາດຂໍບໍວິການຈຸ່ວຍເຫຼືອດ້ານພາສາໄດ້ດີຍັງເປົ້າ.  
ຖ້າທ່ານມີຄວາມບົກຜ່ອງດ້ານສາຍຕາ, ການໄດ້ລື້ນ ຫຼື  
ການປົກເວົ້າ,  
ພວກເຮົາສາມາດສື່ສານດ້ວຍວິທີທີ່ເຫັນຈະສົມກັບທ່ານທີ່ສຸດ.  
ອັນນີ້ອ້າດຈະວມຕັ້ງການໃຊ້ພາສາມີ,  
ການລັດງາມເອກະສານເປັນໂຕຜົມໃຫຍ່ ຫຼື ອັກສອນນູນ,  
ການບັນທຶກສຽງ ຫຼື  
ການຈຸ່ວຍເຫຼືອດ້ານສື່ອ່ນງົງດີຍັງເປົ້າໃຈ້ຈ່າຍໄດ້. ຂອງ  
1-855-903-2583 (TTY 711).

## Tagalog (Tagalog)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang humingi ng mga libreng serbisyo na tulong sa wika. Kung may kapansanan ka sa paningin, pandinig, o pananalita, maaari tayong mag-usap sa paraan na pinakamabuti para sa iyo. Maaaring kabilang dito ang paggamit ng mga interpreter ng sign language, pagbibigay ng mga dokumento na malalaki ang pagkaprinta o Braille, mga audio recording, o iba pang mga tulong nang walang bayad. Tumawag sa 1-855-903-2583 (TTY 711).

## VIETNAMESE (Vietnamese)

LƯU Ý: Nếu quý vị nói Vietnamese, quý vị có thể yêu cầu dịch vụ hỗ trợ ngôn ngữ miễn phí. Nếu quý vị bị khiếm thị, khiếm thính hoặc khuyết tật về âm ngữ, chúng tôi có thể giao tiếp theo cách phù hợp nhất với quý vị. Điều này có thể bao gồm việc sử dụng thông dịch viên ngôn ngữ ký hiệu, cung cấp tài liệu dạng bản in cỡ chữ lớn hoặc chữ nổi, bản ghi âm hoặc các phương tiện hỗ trợ khác miễn phí. Xin gọi số 1-855-903-2583 (TTY 711).







## CONTACT US

We are available for phone calls 8 a.m. to 8 p.m., Central Time. We are available seven days a week October 1 through March 31, and available Monday through Friday the rest of the year.



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Call toll-free **1-800-711-9865**

TTY users call **711**

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Contact your Group Administrator



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Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Group Medicare Advantage (PPO) plan members, except in emergency situations. Please call Customer Service or see the *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.

If you want to know more about the coverage and costs of Original Medicare, look in your 2025 *Medicare & You* handbook or view it online at **medicare.gov**. Or, request a copy by calling **1-800-MEDICARE (1-800-633-4227)** 24 hours a day, 7 days a week. TTY users should call **1-877-486-2048**.

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