

# Getting started with Teladoc<sup>®</sup>



Teladoc's U.S. board-certified doctors are available 24/7/365 to resolve many of your medical issues through phone or video consults. Members should set up your account today so when you need care now, a Teladoc doctor is just a call or click away.

### SET UP YOUR ACCOUNT

It's quick and easy online. Visit the Teladoc website at Teladoc.com, click "Set up account" and provide the required information. You can also call Teladoc for assistance over the phone.

## **REQUEST A CONSULT**

Once members' accounts are set up, they can request a consult anytime you need care.

### PROVIDE MEDICAL HISTORY

Your medical history provides Teladoc doctors with the information they need to make an accurate diagnosis.

**Online:** Log into Teladoc.com and click "My Medical History."

**Mobile app:** Log into your account and complete the "My Health Record" section. Visit **Teladoc.com/mobile** to download the app.

**Call Teladoc:** Teladoc can help you complete your medical history over the phone.

# Talk to a doctor by phone or video anytime, anywhere

Teladoc Phone Number: 1-800-835-2362 Website: www.teladoc.com

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Teladoc does not replace the primary care physician. Teladoc does not guarantee that a prescription will be written. Teladoc operates subject to state regulation and may not be available in certain states. Teladoc does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. Teladoc physicians reserve the right to deny care for potential misuse of services. Teladoc phone consultations are available 24 hours, 7 days a week while video consultations are available during the hours of 7am to 9pm, 7 days a week.