

What to expect when the COVID-19 public health emergency ends

The COVID-19 pandemic has been a challenging time for all. UnitedHealthcare is grateful for the patience and understanding as everyone navigated this unprecedented situation. With the number of COVID-19 cases declining, and vaccination rates increasing, the public health emergency is set to end May 11, 2023.

Although the public health emergency is ending, we encourage everyone to continue to follow the guidelines and recommendations of health experts to keep themselves and their communities safe. Through this transition, UnitedHealthcare is committed to providing members with the information and resources they need to understand their benefits now and in the future.

Thank you for being a part of the UnitedHealthcare community.

Questions?

Contact your member services team using the number on your ID Card.



Standard benefits during and after the COVID-19 public health emergency (PHE)

COVID-19 Benefits	Standard Coverage during PHE*	Standard Coverage after PHE*
COVID-19 Vaccines	No cost share for in or out of network approved and authorized vaccines and boosters.	Cover ACIP recommended and CDC adopted COVID-19 vaccine and booster serum and administration as part of preventive benefits at zero-dollar cost share, when in network.
COVID-19 Over-the-Counter (OTC) Tests	Cover up to 8 OTC tests per month.	No longer coverage for OTC tests.
COVID-19 Lab Tests	Waive cost-share for approved and authorized provider ordered diagnostic and antibody testing/ related visits at approved locations.	Coverage through a member's medical plan benefit for approved and authorized provider ordered COVID-10 lab tests. Now subject to deductible and coinsurance.
COVID-19 Treatment	COVID-19 treatment claims incurred after 1/31/2021 will pay according to member's plan benefits.	No change.
Telehealth	Waiver of member cost-share for COVID-19 testing related visits.	Coverage for telehealth visits in accordance with the member's standard medical plan benefit.
24/7 Virtual Visits	COVID-19 related claims paid with no member cost share through the PHE.	Coverage in accordance with the member's 24/7 Virtual Visit medical plan benefit.

* Individual plans and state requirements may vary. Refer to your plan benefits or your employer for more detail. Benefits may be subject to change.

