

Your ASBAIT DocFind® Online Directory

Banner Health Network

New Enhancements

When you and your family need care, you can look for doctors and hospitals in the Banner Health Network. It's easy when you use the online DocFind directory from Aetna.* With up-to-date listings, you can search for providers by name, specialty, gender, hospital affiliations and more. Remember, most copays, deductibles and out-of-pocket costs are lower when choosing Banner Health providers. That's because your care is coordinated between providers. Banner Health is available to members of ASBAIT schools in Maricopa and Pinal counties.

Find Aetna providers online in just a few quick steps

You can use the DocFind directory anywhere you have Internet access. Just:

- Visit: www.aetna.com/docfind/custom/mymeritain/.
- 2. Key in your location (zip, city, county or state). Then, choose range (e.g., within 25 miles).
- 3. Under ACO/Joint Ventures, choose Banner Health Network (below Select a Plan).
- 4. Next, type the provider name or type of provider, or select from the categories listed. The guided flow search will use some of our most commonly searched terms and easily organize them for our users to find. Your provider results will continue to be returned based on relevancy to your search criteria (plan, location and search term).

If you need more information, we're here to help. Just call the Banner Nurse On-Call Service at 1.602.747.7990 or 1.888.747.7990.



Understanding your results

You have three tiers of benefits: Tier 1 Banner providers, Tier 2 Aetna Choice POS II providers, and out-of-network.

Banner providers (Tier 1) are identified in search results as:

Maximum Savings - the provider provides maximum savings for you.

Aetna Choice POS II providers (Tier 2) are identified in search results as:

Standard Savings - the provider is in network. To save more, look for a maximum savings provider.

Find providers by phone

Need a provider when you're not near a computer? No problem. Simply call the Aetna Provider Line at 1.800.343.3140 from 8:00 a.m.—9:00 p.m. EST, Monday through Friday.

*Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates.

Providers are independent contractors and are not agents of Aetna or Meritain Health. Provider participation may change without notice. Neither Aetna nor Meritain Health provides care or guarantees access to health services. Information is believed to be accurate as of the production date; however, it is subject to change.