

# Unlock the power of MySmile<sup>®</sup>

**MySmile is a fast, FREE, and easy way to manage your dental health online. Anytime, anywhere access to your benefits, at the click of a button.**



## MySmile has its perks.

MySmile is a fast and easy way to manage your dental health online. Anytime, anywhere access to your benefits, in the palm of your hand. Here's why people are choosing to use MySmile:



### Anytime, anywhere access

24/7 access to your ID card and benefit information.



### No more waiting

Sign up for paperless notifications and avoid waiting for paper 'snail mail.'



### Don't miss a thing

Get live texting with customer service, email notifications, and helpful digital reminders.



### Tools that really help you

Find the right dentist and estimate costs — so you always 'know before you go.'

### Safe and secure

Your health information stays safe and secure digitally.



Text **JOIN** to  
**56675** to sign-up  
for MySmile

To learn more about MySmile visit:  
[DeltaDentalWA.com/mysmile](https://DeltaDentalWA.com/mysmile)  
and sign up today!

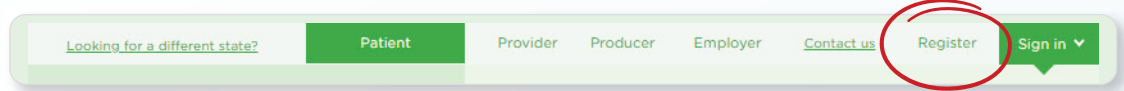
 **DELTA DENTAL<sup>®</sup>**

Delta Dental of Washington

# Register for MySmile<sup>®</sup> in 7 easy steps.

1

Go to **DeltaDentalWA.com** and click the “Register now” button to create an account.



2

Select “subscriber” if you are the primary policyholder for the coverage.

Select “dependent” if you are enrolled on a subscriber’s policy.

Click “next” to continue the process.

A screenshot of the 'Member Type' selection screen. At the top, there is a progress indicator with three steps: '1 Member Type' (active), '2 Verify Identity', and '3 Create Account'. The main heading is 'Which describes you?'. There are two radio button options: 'Subscriber' (selected) with the subtext 'You signed up for a plan through your employer', and 'Dependent' with the subtext 'A spouse/partner or child covered under someone else's plan'. Below these options is a link: 'Was your insurance self-purchased, not through an employer? [Continue registration here](#)'. At the bottom right is a green 'NEXT' button.

3

Provide your address, first and last name, and birthdate so Delta Dental can identify your coverage information.

A screenshot of the 'Personal Information' form. At the top, there is a progress indicator with three steps: '1 Member Type', '2 Verify Identity' (active), and '3 Create Account'. The main heading is 'Personal Information'. The form contains three input fields: 'Street Address' (with a subtext 'Don't have street address? [Use member id](#)'), 'First Name', and 'Last Name'. Below these is a 'Birthdate (mm/dd/yyyy)' field with a calendar icon. The form is set against a light green background.

4

Create an account.

1 Member Type — 2 Verify Identity — 3 Create Account

### Hi, Enesto! Let's make your account

Email

Confirm Email

Username

Use email address as my username

Password

Confirm Password

I have read and agree to the [terms of use](#) for this website

5

You will then receive an email from **no-reply@verificationemail.com** containing a verification code. Enter that code into the form.

### Congrats! Your account has been created.

We sent a verification code to j\*\*\*\*@d\*\*\*\*\*. Please enter it below. If you do not see it in your inbox, check your spam folder.

Need help? Contact our customer service team for assistance, text 1-833-604-1246 or call us at 1-800-554-1907

Enter 6-digit Code

**6** You can then update your communication preferences to opt-in to email notifications for explanation of benefits and confirmation of treatment and costs.

**Notifications**  
Manage your notifications with Delta Dental

Explanation of Benefits  
Go paperless! You'll receive an email notification that your explanation of benefits (EOB) is ready to view in MySmile. Check postal mail box to also receive a copy in the mail.

Confirmation of Treatment and Cost  
Go paperless! You'll receive an email notification that your Confirmation is ready to view in MySmile. Check the postal mail box to also receive a copy in the mail.

Email  
 Postal Mail

Email  
 Postal Mail

**SAVE CHANGES**

Provider   Producer   Employer   [Contact us](#)   Register   **Sign in**

**Once you create an account, you can simply log-in by clicking "Sign-in" in the top right-hand corner.**

**7** Your account is now successfully set-up! You can now access the MySmile Dashboard.

**My dashboard**

**ID card**

**Quick links**

Claims Status   Coverage overview  
My Usage   ADA Claim Form  
Discount Program   My Activity & EOBs

Need to get in touch?  
Chat with us using the button on the right side of your screen

Text us  
1-833-604-1246  
Call us  
1-800-554-1907  
Mon - Fri: 7 am - 5 pm PST

Member name   [Download](#)

Network

Member ID

**To access a copy of your ID card for your records, simply 1) screenshot the card on your dashboard 2) or click "Download & Print"**



**Text JOIN to 56675 to sign-up for MySmile**  
To learn more about MySmile visit: [DeltaDentalWA.com/mysmile](http://DeltaDentalWA.com/mysmile)



Delta Dental of Washington