

Peace of mind



The Maintenance Choice[®]
program with opt-out



Get the medicine you need, on your terms

With this benefit you can decide where you fill your prescriptions for medications you take regularly.



Your choice, your way

Fill a 90-day supply of your maintenance drugs at a discounted rate. You can do this with our mail service pharmacy or at CVS Pharmacy[®] locations.

After two retail fills, you'll need to get a 90-day supply from CVS Caremark[®] Mail Service Pharmacy or at CVS Pharmacy stores.



How to opt out

You can opt out of Maintenance Choice for all your maintenance medicines. Just let us know that you'd like to continue to fill your 30-day supply at your retail pharmacy.

If you opt-out, you'll pay the regular retail copay for your 30-day supply. If you don't opt out, you'll pay the full cost of your medications on the third fill.

Call us anytime to opt out of the program and continue filling 30-day supplies. We're here for you at **1-888-Rx Aetna (TTY: 711)** or **1-888-792-3862 (TTY: 711)**.

Enjoy the convenience

Save time and money: You'll save time and may also pay less for 90-day refills. And you can enjoy the convenience of receiving your 90-day refills by mail.

Have peace of mind: You'll have the medicines you need, when you need them.

Let's get started

Getting 90-day refills for the medicines you take regularly is easier than ever.

1. If you're filling your prescription at a local

CVS Pharmacy, your pharmacist can change your prescription to 90-day refills.

2. If you're not filling your prescription at

a **CVS Pharmacy** and would like to switch to a mail service pharmacy:

- **Call Customer Care at 1-888-Rx-Aetna (TTY: 711) or 1-888-792-3862 (TTY: 711).** We'll contact your doctor for a new prescription and handle all the details.
- **Order online.** Visit the website that's on your member ID card, and then sign in to your account to submit your order.

Delivery perks

CVS Caremark® Mail Service Pharmacy:

Subscribe to the mail-order service and your prescription will arrive every 90 days.

CVS Pharmacy on-demand delivery:

Ask for 4-hour delivery within 10 miles of any CVS Pharmacy store, for a small fee.*

CVS Pharmacy one- to two-day delivery:

Delivery within one to two days, at no extra cost to you**, via the United States Postal Service.



Call us anytime

If you have questions or want to opt out of the 90-day supply, just call us at **1-888-792-3862 (TTY: 711)**.

*Orders must be placed by 4 PM or four hours before pharmacy closing, whichever is earlier, to ensure delivery within the same day. Orders placed after this time will be delivered the following day. Member must be at home and 18 or older to receive the delivery. Delivery is limited to certain locations within a 10-mile radius of CVS Pharmacy locations, and as allowed in accordance with state law, regulations and guidelines. Your delivery is provided at a special rate as part of your prescription benefits plan. You will be notified of the fee before you prepay for your delivery order.

**Most prescriptions eligible with qualifying health plans. The delivery period does not include Sundays or United States Postal Service holidays. Order cut-off times and delivery fees apply. Service is available at participating locations only. Delivery is not available to every address. Delivery prices may vary from store prices. Coupons and promotions may not be available with delivery orders. Other restrictions may apply. Ask the pharmacy staff for details.

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