Your Benefits Contacts

Connect2MyBenefits

Your online library for everything benefits! Information when you need it. Contains plan descriptions, SBC's, forms, links to provider directories, drug lists, helpful tools, and other valuable online resources.



c2mb.ajg.com/cityofbellevue

Gallagher Benefit Advocates

If you do not receive satisfactory service from your insurance companies, a Benefit Advocate (a free service provided by Gallagher), is available to help with issues pertaining to your benefits.

Please do not include any confidential or sensitive information, such as Social Security numbers or health information, via email. Once you are connected to a Benefit Advocate, more sensitive information can be shared.

You can reach a Benefit Advocate at: BAC.CityofBellevue@aig.com or

by phone: 425-201-8417 Toll free: 833-207-4373 6:00 a.m. - 6:00 p.m. PT Monday - Friday

The City of Bellevue Health Benefits

Michelle Robinson Lori Duringer 425-452-4585 | mrobinson@bellevuewa.gov 425-452-7866 | lduringer@bellevuewa.gov

Medical Coverage - Premera Blue Cross (Group #1016431)

Customer Service 800-722-1471 <u>www.premera.com</u>

24-hour Nurseline 800-841-8343

Doctor on Demand Virtual Care

98Point6 Text-Based Care

TalkSpace Virtual Behavioral Healthcare

Omada Virtual Physical Therapy

Teladoc Weight Management, Hypertension

& Diabetes Resource

800-945-4355

www.98point6.com/premera/

talkspace.com/premera go.omadahealth.com/premera

www.doctorondemand.com/premera

Medical Coverage – Kaiser Permanente (Group #0072700)

Customer Service 888-901-4636 www.kp.org/wa

24-hour Nurseline 800-297-6877 **24-hour Emergency Line** 888-457-9516

Care Chat 888-901-4636 www.kp.org/wa

Dental Coverage - Delta Dental of Washington PPO Plan (Group #396)

Customer Service 800-554-1907 <u>www.deltadentalwa.com</u>

Dental Coverage – Willamette Dental of Washington, Inc. (Group #Z146/WA38)

Customer Service 855-433-6825
Appointment Center 855-433-6825
www.willamettedental.com

Vision Coverage - Vision Service Plan (VSP) (Group #12012021)

Customer Service 800-877-7195 www.vsp.com

Life/AD&D & Long Term Disability Insurance – Standard (Life/AD&D Group #641875, LTD Group #313017)

Customer Service 800-368-1135 <u>www.standard.com</u>

Flexible Spending Accounts - Navia Benefit Solutions (Company Code: CFB)

Customer Service 800-669-3539 phone www.naviabenefits.com 866-831-6222 fax Company Code: CFB

Employee Assistance Program - Wellspring

Customer Service 800-553-7798 www.wellspringeap.org
Username: City of Bellevue

