

# National Network Announcement

## for Members Using Our SuperMed® PPO Network

Beginning Jan. 1, 2023, you and those covered by your health plan policy will have access to the Cigna PPO®<sup>1</sup> network for services received outside of our SuperMed PPO network. The SuperMed PPO network covers all 88 Ohio counties, as well as Boone, Campbell and Kenton counties in Kentucky.

### What You Need to Know

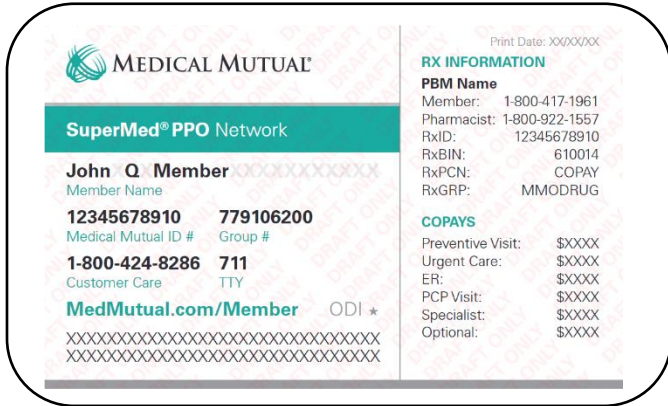
- Whether you're getting services from a SuperMed PPO network provider or a Cigna PPO network provider, Medical Mutual will verify coverage, work with your healthcare providers, provide Customer Care help, and process your claims. Our goal is to ensure you have **access to quality care** wherever you are.
- You'll receive a **Medical Mutual member ID card** that shows Cigna as our national network provider. It's important that you show this card to providers every time you receive care. Your ID card includes important information your providers will need to confirm your benefits and eligibility, request a prior authorization for services, and submit your claims. See the back of this flyer for ID card samples.
- Download the **MedMutual mobile app** to access a digital copy of your member ID card. You can even fax or email a copy to your provider right from your smartphone or tablet. Search "MedMutual" in the App Store® or Google Play™.
- Our **MedMutual Find a Provider tool** makes it easy to find providers, wherever you are. Access Find a Provider through the MedMutual mobile app or online at [MedMutual.com/Member](https://www.MedMutual.com/Member).

*See back for member ID card samples.*

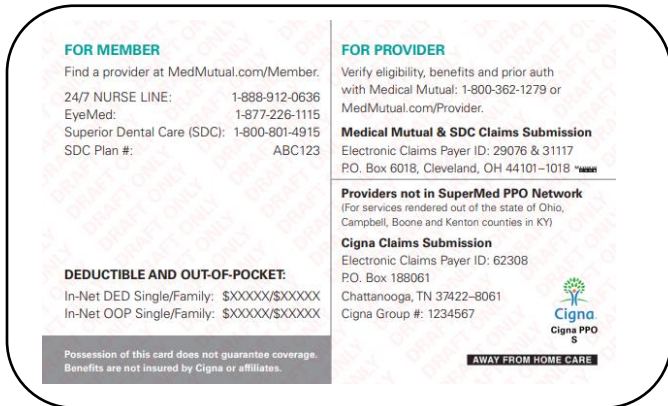
# Sample Member ID Cards

## For Members Living INSIDE SuperMed PPO Service Area

Front

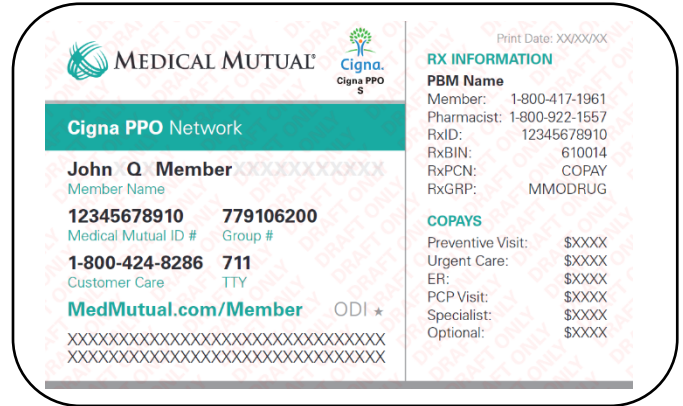


Back



## For Members Living OUTSIDE SuperMed PPO Service Area

Front



Back



<sup>1</sup> The Cigna PPO network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna PPO for Shared Administration. Cigna is an independent company and not affiliated with Medical Mutual. Access to the Cigna PPO network is available through Cigna's contractual relationship with Medical Mutual. All Cigna products are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

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