

**USD #489**

Critical Illness (Including Wellness)

Policy Number:

VCI 802506

Accident Policy Number:

VAI 827754

Hospital Policy Number:

VAI 000502

STD Policy Number:

VPS 327615



**RELIANCE STANDARD**

A MEMBER OF THE TOKIO MARINE GROUP

## THERE'S NO BAD TIME TO FILE YOUR CLAIM

Reliance Standard makes it easy to start pretty much any benefit claim. Knowing what to do, and what to expect, will help you get prompt, appropriate service and improve your overall experience.



### 24/7 ONLINE

File securely @ [RSLClaims.com](https://RSLClaims.com)

You can also email your scanned claim form to [ClaimsIntake@rsli.com](mailto:ClaimsIntake@rsli.com) or FAX to (267)256-4262



### EVEN MOBILE

Our site is mobile-responsive:  
Just tap, or scan the code below:



### BY PHONE

Speak to an intake specialist  
weekdays 9A - 9P Eastern

**TOLL-FREE**  
**(855)RSL-CLAIM**  
(855)775-2524

You will need a valid email address and some general information to get started. You will not need your policy number to submit a claim, nor will you need to create an account login and password. Depending on which type of claim you are submitting, you should be ready to provide information such as:

Your Name / Address / Gender / Date of Birth / Phone / SS #    Your Employer Name / Address    Your Injury/Condition  
Physician or medical provider information  
Whether or not to withhold taxes from your benefit payments

After we receive your claim submission, a Reliance Standard Claims Examiner will contact you promptly to verify and gather any additional information needed to make a decision. Then we can discuss your plan/benefit coverages and next steps.

**HAVE A QUESTION?** Many claims inquiries can be answered 24/7 on our website, [www.RelianceStandard.com](http://www.RelianceStandard.com) (just click Customer Care!) or through our telephonic Customer Care system: 1-800-351-7500. Customer Care Representatives are available weekdays from 8 AM – 7 PM Eastern.