



What is Years Ahead?

Years Ahead is a senior care service committed to helping families find the right care solution to meet the unique needs of their aging loved ones. The program provides access to a nationwide network of high-quality care providers, including in-home senior companions, home health aids and medical personnel, independent living facilities, assisted living facilities, memory care, and nursing homes. Each Years Ahead care provider has a detailed profile with comprehensive information, including photos, experience and capabilities, pricing, reviews, and more.

How does Years Ahead work?

Years Ahead provides families with several ways for finding the right care solution. For those who are unsure about the type or level of care needed, an online tool called **Care Path Needs Assessment** is available and this allows families to answer questions on the specifics of the senior in need of care, including health care needs, individual preferences and finances and receive a detailed recommendation on the specific care options that best meet the family's needs. The family is also provided with their own account on Years Ahead where they can save their needs assessment result; create a shortlist of their favorite care providers; and share findings with other family members and more.

For those who already know what they need, a self-guided solution is available that allows families to tailor their search by detailed provider criteria. For those who would like to discuss their needs, Years Ahead offers certified and compassionate Care Advisors to help families through the process.

What type of care providers are on Years Ahead?

Years Ahead provides a nationwide network of care providers, both in-home and facility-based, to meet the unique needs of families seeking care. The network includes in-home senior companions, home health aids and medical personnel, independent living facilities, assisted living facilities, memory care, and nursing homes. Each Years Ahead care provider has a detailed profile with comprehensive information, including photos, experience and capabilities, pricing, reviews, and more. Each provider has been reviewed by Years Ahead Quality Care Team using our four-point quality check, which includes:

- Verification of required state licensing information
- Review of Better Business Bureau history where available
- Review of online reputation, including reviews and ratings

- Confirmation of Years Ahead profile information accuracy

How can I involve other family members in my search on Years Ahead?

Because senior care is often a decision that involves multiple family members, Years Ahead enables ease in sharing information through our Share functionality, making it easy to send specific information to family members involved in the process. Sharing is made easy with a click of the button for things like needs assessment results, specific providers, articles and more. It also allows for multiple users on the same account, so family members can log-in to review potential care solutions, identify their favorites and leave notes on each option.

How does the Care Path Needs Assessment work?

Needs Assessment: For those families who need some help determining the proper level of care their aging loved one needs, the program recommends they complete our Care Path Needs Assessment. The way it works is the family seeking care completes the assessment, answering questions on the specifics of the senior in need of care, including health care needs, individual preferences and finances.

Care Recommendation: The result of the completed needs assessment is a detailed recommendation on the specific care options and surrounding products and services that best meet the family's needs. The program provides the family with their own account on Years Ahead, where they can save their needs assessment results, create a shortlist of their favorite care providers, share findings with other family members and more.

Information Gathering: Families have access to detailed profiles of care providers online which includes photos, experience and capabilities, virtual tours, reviews, licensing and pricing information. Each provider has both a one-click process for requesting information and a phone number that goes directly to the provider.