

Find a Provider – Self-Service www.MHN.com

The image shows a screenshot of the MHN website. At the top left is the MHN logo with the tagline "A Health Net Company™". To the right of the logo are navigation links: "Find a Provider", "About Us", and "Contact Us", followed by a search bar. Below the navigation is a horizontal menu with "PRODUCTS AND SERVICES" and "FOR MEMBERS". A large banner image shows two women smiling. On the left side of the banner are three blue buttons: "Why MHN", "Products And Services", and "Partner With Us". At the bottom of the page are three circular icons: a caduceus for "Find a Provider", a book for "Health Library", and a person for "Contact Us". A red circle highlights the "Find a Provider" icon. Another red circle highlights a language selection dropdown menu on the right side of the page, which lists various languages including English, Arabic, Armenian, Chinese Cantonese, Hindi, Hmong, Japanese, Korean, Mon-Khmer, Navajo, Persian, Punjabi, Russian, Spanish, Tagalog, Thai, and Vietnamese.

Self Service (cont.)

1. Benefit Plan Selection: *“Other Health Net Plans”*
2. Other Health Net Plans: *“Health Net of California”*
3. Do you want to search... *“Yes”*
4. Please select the plan from this list:

PPO – Large Group/Small Group

OR

HMO – Full Network Large Group

The screenshot shows the 'Find a Provider' page on the MHN website. At the top, the MHN logo is on the left, and the tagline 'When employees live better, companies work better.' is on the right. Below the logo, the text 'A Health Net Company*' is visible. The main heading is 'Find a Provider' with a link for 'En Español'. A sub-heading reads: 'Please enter your member information and follow the screen prompts below to select a provider from our expansive network.' To the right of this text are three steps: 'STEP 1 Enter Member Info', 'STEP 2 Add Search Info', and 'STEP 3 Add Optional Criteria'. Below the steps is a link: 'Need help in your language?'. Underneath is a section for 'Full and Equal Access Information'. The main content area is divided into two columns: 'Benefit Plan Selection' and 'Health Net Plans'. Under 'Health Net Plans', there is a list of radio button options: 'Medicare Advantage health plan', 'Cal MediConnect health plan', 'Medi-Cal member plan', 'Other Health Net Plans (Health Net of California/Oregon/Arizona)', 'MHN Behavioral plan', and 'EAP (For California Members)'. The 'Other Health Net Plans' option is circled in red. Below this list is a dropdown menu labeled 'Other Health Net Plans:' with 'Health Net of California' selected; this dropdown is also circled in red. Further down, there is a question: 'Do you want to search for providers who accept a specific plan?' with radio buttons for 'Yes' (selected) and 'No'; this section is circled in red. At the bottom, there is another dropdown menu labeled 'Please select the plan from this list:' with '--Please Select--' selected; this dropdown is also circled in red. A 'Next' button is located at the bottom right corner.

Self Service (cont.)

1. For providers offering telehealth – check box
2. Enter proximity, state, zip code (*required fields to add additional filters*)
3. Select “Add Optional Criteria”

Find a Provider

Please enter your member information and follow the screen prompts below to select a provider from our expansive network.

STEP 1 Enter Member Info ✓

STEP 2 Add Search Info

STEP 3 Add Optional Criteria

[Need help in your language?](#)

Full and Equal Access Information

If your plan provides out of state coverage and you are needing providers outside of California, please call MHN at 1-800-797-7016

Search by Telehealth is required.

State: CALIFORNIA ▼

Last Name:

OR

Search by Distance Proximity, State and Zip Code are required

Proximity: Within 5 ▼ miles of:

Address:

City:

State and Zip Code: CALIFORNIA ▼ | 94720

Provides Telehealth Service:

OR

Search by Provider Name and Location State and one other field are required

Last Name:

Area Code:

City:

State and Zip Code: CALIFORNIA ▼ |

County: Select County ▼

Add Optional Criteria | **View Search Results**

Self Service (cont.)

Multiple search options available, such as gender, provider license type, specialization, language...
Make sure to check “Show only providers accepting new patients”

Find a Provider

Please enter your member information and follow the screen prompts below to select a provider from our expansive network.

[Need help in your language?](#)

Full and Equal Access Information

STEP 1 Enter Member Info ✓

STEP 2 Add Search Info ✓

STEP 3 Add Optional Criteria

Narrow your search results by:

Show only providers accepting new patients:

Gender:

- No Preference
- Male
- Female

Provider License:

- No Preference
- Facility
- Nurse
- Masters Level
- Psychiatrist
- Psychologist
- Applied Behavioral Analyst

Specialty(s):

- No Preference
- ABA Therapist
- ADHD
- Addictionologist/ASAM Certified
- Adol Behav Disorders
- Adults
- Alcohol/CD
- Anger Management

(Control-click to select more than one.)

Language Spoken: Korean ▼

Disability Access:

Search