



**Gallagher**

Insurance | Risk Management | Consulting

# Ask Your Advocate Team

Put our team to work to maximize your healthcare benefits.

Gallagher is ready to help you get the most from your benefits program by providing support from an advocate at no cost to you. Get assistance with:

1

Insurance cards

Are you missing your insurance cards, need replacement cards, or need to get in touch with an insurance carrier?

4

Provider search

Do you need help finding an in-network or specialty provider?

2

Benefits questions

Do you need help with specific benefits questions relating to how plans work, coverage questions, or in-network benefits?

5

Prescription/pharmacy issues

Is the pharmacy telling you that your medication is not covered or charging you the full price? Do you need help getting a pre-authorization for your medication?

3

Eligibility rules

Who can be covered under the plan and when?

6

Claims

Are you unsure if your insurance will pay for a certain procedure? Did you receive a bill from a doctor and don't know why?

## Hours of Operation

Monday – Friday

8 a.m. – 6 p.m. in local time zone

## Connect with us

### Altman Specialty Plants

833.940.3872

[bac.altmanspecialtyplantsllcco@ajg.com](mailto:bac.altmanspecialtyplantsllcco@ajg.com)

## Translation Services Available

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