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## Important Health FSA Debit Card News

Starting April 1, 2013, participants with a Health Flexible Spending Account (FSA) debit card may be asked to enter a PIN number to complete their transaction when using their Health FSA debit card. The new PIN option is a requirement of the Dodd-Frank Wall Street Reform and Consumer Protection Act.

To comply with the new requirement, American Fidelity's Health FSA debit card provider, Alegeus Technologies, will provide a PIN number to all debit card holders so they can continue to use their debit card without interruption.

### Acquiring a PIN Number

Participants can find instructions for acquiring their PIN number by logging on to American Fidelity's secured Online Service Center at [www.americanfidelity.com](http://www.americanfidelity.com), and clicking on the Flex tab. If participants do not have an Online Service Center account, they can easily sign up on our website for an account and start enjoying the convenience of securely managing their account online.

For participants without internet access, we encourage them to contact our customer service team for an alternative way to acquire their PIN number at **800-325-0654**. Please note that participants are not required to obtain a PIN number for their Health FSA debit card. If they choose not to obtain one, a merchant may require them to provide a different form of payment to complete their transaction. They will then need to submit a manual claim by completing a Health FSA reimbursement form. All claim forms are available online at [www.americanfidelity.com](http://www.americanfidelity.com).

American Fidelity will be notifying all of our customers who are Health FSA debit cardholders regarding this important update, along with instructions for how to acquire a PIN number.

To learn more about this new requirement, please visit: [www.americanfidelity.com/debitcardpin](http://www.americanfidelity.com/debitcardpin)

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