



Insurance | Risk Management | Consulting

# Ask Your Advocate Team

## Put our team to work to maximize your healthcare benefits.

Gallagher is ready to help you get the most from your benefits program by providing support from an advocate at no cost to you. Get assistance with:

- |   |   |
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| <b>1 Insurance cards</b><br>Are you missing your insurance cards, need replacement cards or need to get in touch with an insurance carrier?           | <b>4 Provider search</b><br>Do you need help finding an in-network or specialty provider?   |
| <b>2 Benefit questions</b><br>Do you need help with specific benefit questions relating to how plans work, coverage questions or in-network benefits? | <b>5 Prescription/pharmacy issues</b><br>Is the pharmacy telling you that your medication is not covered or charging you full price? Do you need help getting a pre-authorization on your medication? |
| <b>3 Eligibility rules</b><br>Who can be covered under the plan and when?   | <b>6 Claims</b><br>Are you unsure if your insurance will pay for a certain procedure? Did you receive a bill from a doctor and don't know why?  |

## Hours of Operation

Monday-Friday  
8 a.m.–6 p.m. in local time zone

## Connect With Us



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